

Opportunity for
Chief Information Officer

A long-exposure photograph of a train at night, blurred to convey motion. The train is moving along tracks, with city lights and station structures visible in the background. The image is dark, with highlights from the train's lights and the surrounding environment.

Why work here.

For Information Contact:
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Chief Information Officer

Our mission is to connect more people to more places and make life better for all. From Link light rail, Sounder Train, Tacoma Link, and ST Express commuter buses, we aim to improve passenger satisfaction, accessibility, and safety every day.

We are seeking a dynamic and innovative leader—a visionary who excels in collaboration and adeptly navigates the political landscape. Your leadership will inspire and motivate our team to fulfill our mission.

In this role, you will provide strategic vision and guidance for the development, implementation, and modernization of our technology strategies, overseeing IT and operational technologies across the agency.

You will lead efforts to identify and assess emerging technologies and trends, while developing and executing both short- and long-term business goals and performance metrics.

Additionally, you will manage the capital expenditure budget for IT, create workforce and staffing plans, and ensure we have the necessary human capital to achieve our business objectives.

A key aspect of your role will be to foster a culture of diversity, equity, and inclusion, ensuring that your contributions align with our Equity & Inclusion Policy and are integral to our mission.

Please visit our Sound Transit [website](#) to view the full job description and to apply.



Our mission and vision – your future.

Our mission of “Connecting more people to more places to make life better and create equitable opportunities for all” is what drives us forward every day. And our vision of “transforming the Central Puget Sound by making our transit service as iconic as the Space Needle and Mount Rainier,” is how we’ll get us there. If you’re looking to make an impact and help shape the future of transportation, help us make history. We are a group of passionate, collaborative, fun individuals who are all working together to reach that goal.



Our commitment to anti-racism.

Sound Transit proactively works toward becoming an anti-racist agency where equity and racial justice are central to all that we do; resulting in a transit system that is free of racism and where the full inclusion of Black, Indigenous and other people of color is achieved so that everyone can thrive. We are committed to the long-term investment of time, money, people and other resources needed to fully realize an equitable and anti-racist future.



Our people make us great.

Our most valuable asset isn't the systems we build or the vehicles we operate. It's our people. They are the heartbeat of our company, and we're proud to say we have some of the best and the brightest. Diversity and inclusion are at the heart of everything we do. Our employee-led groups recognize and celebrate the diverse cultures that make up our agency. They are where we can share our experiences, celebrate our heritage and backgrounds and lift each other up to succeed. We are united by our mission, driven by our values, and committed to growing and sustaining a diverse workforce, inclusive culture, and equitable work environment.

Visit our [LinkedIn](#) page to learn more about our culture.



Our Services.

Just like our region, Sound Transit is in a period of growth and expansion. As our capital program continues, we'll be able to connect more people to more places with Link light rail, Sounder commuter rail, ST Express buses and soon, Stride bus rapid transit. Our voter-approved plan includes 116 miles of light rail track and 80 stations. The network will extend in all directions to form a transit spine for the Puget Sound.

Explore the [System Expansion map](#) on our website to learn more about our capital program.





Our promise to you.

So what's in it for you? Glad you asked. If you're looking for a career where you can truly make a difference and make your mark in history, we'd love to meet with you. Together, we can transform our region and work on the largest system expansion effort in the country.

We can also promise that you will be hard-pressed to find a company with a better work/life balance. Speaking of which, you'll find that living in the Pacific Northwest is pretty amazing. You can be at the ocean and rain forest in just hours, find great hiking trails and world-class skiing just a short drive away. If you're a foodie, open wide and say ahh... You'll find an eclectic range of cuisines that will make your taste buds do the happy dance.



**Amazing Scenery
and Outdoor Recreation**



**Vibrant Arts and
Entertainment Scene**



**Top Rated Schools
and Higher Education**



**World-Class Coffee
and Fine Dining**



Your Benefits

Sound Transit believes that healthy employees equal a healthy, more productive company. That's why we offer two choices of medical plans - Premera Blue Cross PPO or Kaiser Permanente HMO. We also offer dental coverage with Delta Dental of Washington at no cost, a vision plan through VSP Vision Care at no cost and long-term disability and life insurance. Sound Transit has a very robust wellness program. We are pleased and excited to be recognized for their commitment to employees' well-being.

That commitment includes:

- **Health Benefits:** We offer two choices of medical plans, a dental plan, and a vision plan all at no cost for employee coverage; comprehensive benefits for employees and eligible dependents, including a spouse or domestic partner.
- Long-term disability and life insurance.
- Employee Assistance Program.
- **Retirement Plans:** 401a – 10% of employee contribution with a 12% match by Sound Transit; 457b – up to IRS maximum (employee only contribution).
- **Paid Time Off:** Employees accrue 25 days of paid time off annually with increases at four, eight and twelve years of service. Employees at the director level, and up, accrue additional days. Also, we observe 12 paid holidays, provide up to 2 paid floating holidays, and up to 2 paid volunteer days per year.
- **Paid Family Leave:** 12 weeks of paid leave for new parents, personal illness/injury, and/or family caregiver needs.
- **ORCA Card:** All full-time employees receive an ORCA card at no cost.
- **Tuition Reimbursement:** Sound Transit will pay up to \$5,000 annually for approved tuition expenses.
- Inclusive Reproductive Health Support Services.
- **Compensation Practices:** We offer competitive salaries based on market rates and internal equity. In addition to compensation and benefits, you'll find that we provide work-life balance, opportunities for professional development and recognition from your colleagues.
- Hybrid work environment.
- Virtual fitness programs and an on-site gym.
- Free annual flu shots.
- One-on-one retirement counseling.
- Pet insurance.





Our values are the principles that guide us.

Collaboration: *We share each other's successes and challenges, and invite involvement of all toward achievement of common goals. We are one agency, no single department defines our business.*

Passenger focus: *We always start with our customers' needs and work back from there. They are the focus of everything we do.*

Inclusion & Respect: *We foster a culture where everyone is treated fairly and where diverse perspectives are welcomed and every voice is heard.*

Safety: *We ensure the safest transit trip and work environment for every rider, employee and contractor, each and every day.*

Integrity: *We build trust by keeping commitments and taking ownership—demonstrating honesty, accountability and transparency throughout.*

Quality: *As stewards of public resources, we do our best work every single day and take great pride in the efficient, sustainable and equitable delivery of our services and projects.*

More about us.

Sound Transit headquarters are in historic Union Station in downtown Seattle, in the heart of the International District/Chinatown and Pioneer Square neighborhoods. We're within walking distance from the sports stadiums, King Street Station and the waterfront.

We want to hear from you:

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    #DrivenByTransit