

# Innovation and Technology Fund

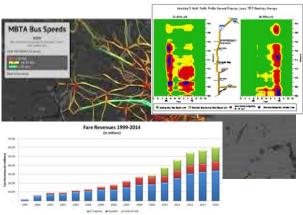


#### Smart infrastructure



- Real-time, location-based customer data
- Performance data gathering

#### Business intelligence



- Data interpretation & visualization
- Continuously seeking performance and efficiency improvements

#### Innovative partnerships



- New ideas and business models
- Flexible, multimodal mobility network
- Integrated payment systems

# **Smart infrastructure and improved information**



- More sensors, more data, more performance tracking, e.g.
  - Parking availability
  - Bike storage utilization
  - Wheelchair securement area use
  - Passenger counting and traffic pattern detection
  - Transfer times and multimodal integration performance
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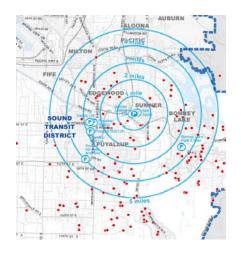
- Accurate customer information where and when needed
- Accessible interfaces and enhanced wayfinding for limitedmobility, limited-English and special needs riders



# Big Data and Business Intelligence



- A sea of data to make sense of:
  - Market and ridership data
  - Economic and demographic data
  - Built and natural environment data
  - Operational and performance data
  - Crime, accident, incident and safety data
  - Non-transit regional mobility and traffic data
  - Customer satisfaction and potential customer needs



- Data analysis
- Data visualization
- Data-driven decision making and action



# Innovative partnerships and business models



Research partnerships





Integrating HCT with driverless and connected vehicles





Transportation Demand Management







- Shared Use Mobility: first/last mile and complementary services
- Multimodal integration: making transit centers into mobility hubs
- Industry best practices, work with peers/national organizations



APTA



### **Investment return**



Proposed funding amount: \$75 million (\$2014)

#### Performance outcomes

- More flexible and integrated mobility services
- Improved equity, convenience and ease of use
- Improved performance monitoring and reporting
- Improved efficiency and cost effectiveness of system
- Target: 1% increase in systemwide transit ridership (5,000+ riders/day)

