



ST Express Comprehensive Operational Analysis, 2025 Network Plan, and Service Standards Update

Board Meeting, October 26, 2017

PROJECT PURPOSE

- Identify early opportunities to deliver improved ST Express service
- Clarify approach to planning and performance management of system
- Design integrated 2025 network for ST Express, Link, Sounder, and BRT
- Inform service integration with partner agencies



CONTRACT OVERVIEW

Contract Amount:	\$1,437,500 (includes a 15% contingency)
Procurement Process:	RFP released in June, two bids received
Selected Consultant Team:	Prime: Transportation Management & Design, Inc. (TMD) Sub-consultants: Fehr & Peers, EnviroIssues
SBE/DBE Goal:	12% goal for project Winning bid 14.8% SBE/DBE commitment

CONTRACT ELEMENTS



Service Standards Update

Guidelines to Design & Manage Service



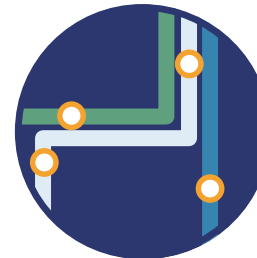
Comprehensive Operational Analysis

Detailed Study of all Routes



Outreach

Diverse & Inclusive Participation



2025 Network Plan

Optimize ST Express with HCT Projects

Service Standards Update



*Guidelines to Design &
Manage Service*

- Simplify, clarify, and improve service current standards and performance measures for all modes
- Incorporate previously Board adopted Title VI policies
- Help develop service standards and performance measures for ST's new BRT system

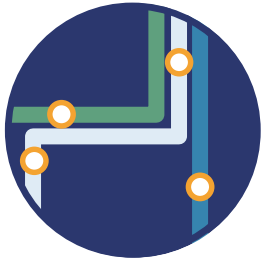
ST Express COA



*Detailed Study of
all Routes*

- Improves efficiency, consistency, and productivity of ST Express system
- Detailed analysis of current system operations, ridership, and transfer patterns
- First comprehensive operational analysis (COA) of ST Express system in 10 years

ST Express 2025 Network Plan



*Optimize ST Express
with HCT Projects*

- Establish a 2025 Network Plan for ST Express leveraging Link and BRT investments
- Short-Term (2019-2021) recommendations make system more efficient and easier to access
- Long-Term (2021-2025) recommendations maximize bus-rail integration

ST Express 2025 Network Plan Outreach

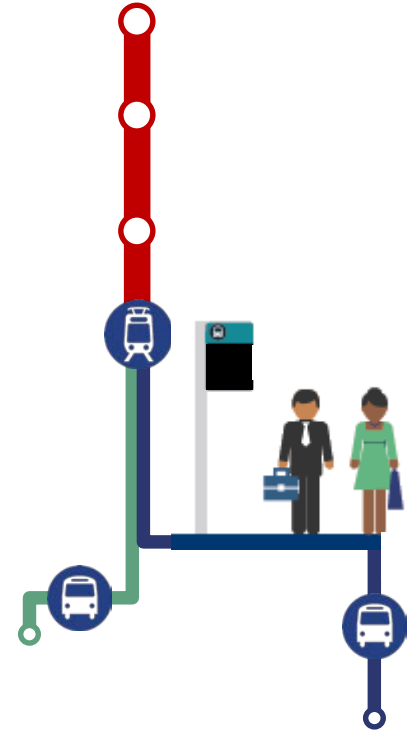


*Diverse & Inclusive
Participation*

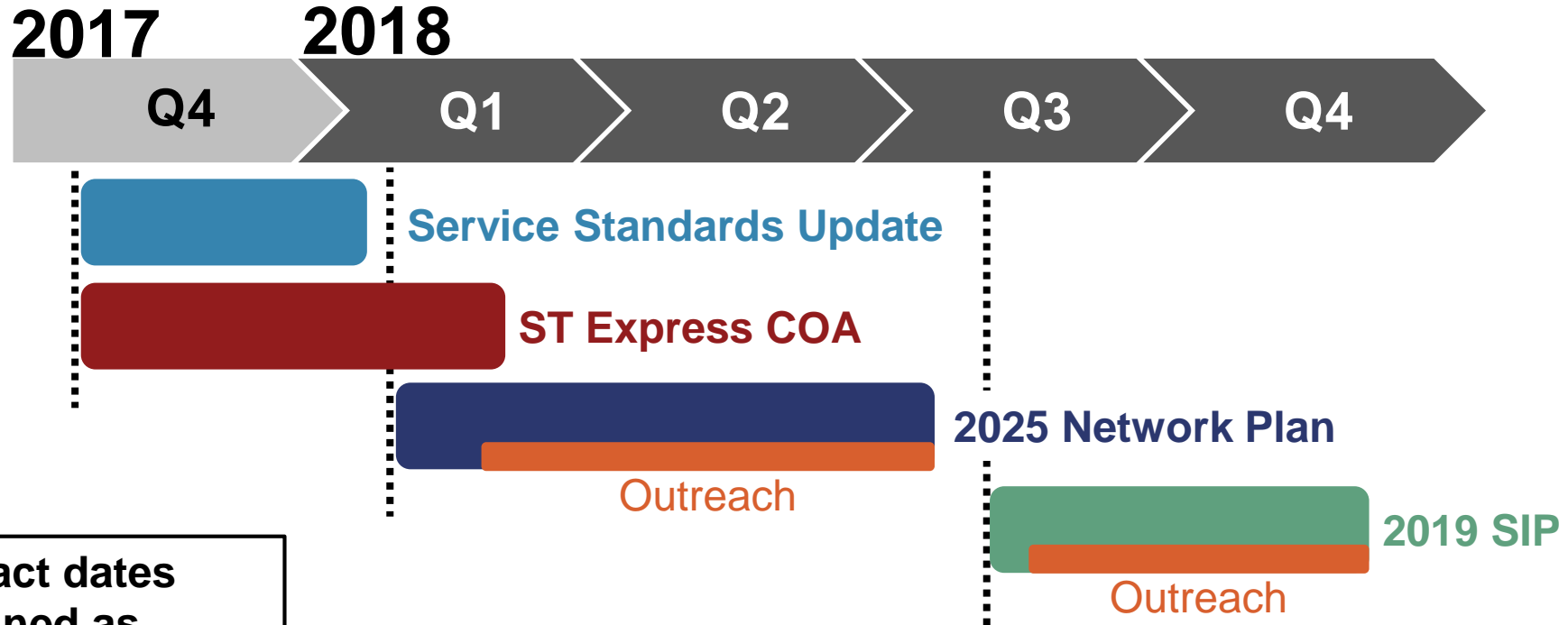
- Engages the agency, the public, and stakeholders on key trade-offs, choices, and priorities for service design
- Develops strategies to engage typically underrepresented and non-English speaking communities
- Uses various tools to gather feedback, including online survey and targeted open houses

KEY QUESTIONS TO BE ANSWERED

- How does staff monitor service and propose changes?
- How does growing regional congestion impact my service? What are my options?
- How and when will my route change?
- How will my input guide specific service changes?
- How will my travel experience change when I transfer between modes?



ANTICIPATED CONTRACT TIMELINE



Exact dates refined as project begins



QUESTIONS?

A close-up, low-angle shot of a white and blue Sound Transit bus. The bus features a large, stylized wave graphic in shades of blue and teal. The top half of the bus is white with several dark, rectangular windows. The bottom half is blue with more windows and a large white graphic that partially reads "OUNDED". A dark horizontal band is overlaid across the middle of the image, containing the Sound Transit logo and the slogan "RIDE THE WAVE".

 **SOUNDTRANSIT**
RIDE THE WAVE