



Agenda

Rider Experience and Operations Committee Meeting
Thursday, September 5, 2019
1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Paul Roberts, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The Rider Experience and Operations Committee will accept public comment on agenda items and matters within the committee's purview.

6. **Business items**

Items for Committee Final Action

- A. **Minutes:** July 25, 2019, Rider Experience and Operations Committee Meeting Minutes
- B. **Motion No. M2019-99:** Authorizing the chief executive officer to execute a five year contract with 10 one-year options to extend with Flairsoft LTD to provide Flairdocs property management and tracking software and related support services in the amount of \$3,172,100, plus applicable taxes.
- C. **Motion No. M2019-98:** Authorizing the chief executive officer to execute a one year contract with four one-year options to extend with Schindler Elevator Corporation to provide system-wide elevator and escalator maintenance services for a total authorized agreement amount not to exceed \$22,623,609 plus applicable taxes.

Items for Recommendation to the Board

- D. **Motion No. M2019-94:** Adopting the Title VI service monitoring results prior to the submittal of Sound Transit's 2019 Title VI Program to the Federal Transit Administration.
- E. **Motion No. M2019-95:** Approving the submittal of Sound Transit's 2019 Title VI Program to the Federal Transit Administration.

COMMITTEE CHAIR

Paul Roberts
Everett Councilmember

VICE CHAIR

Joe McDermott
King County Councilmember

BOARD MEMBERS

David Baker
Kenmore Mayor

Dave Earling
Edmonds Mayor

Debora Juarez
Seattle Councilmember

Kent Keel
University Place Mayor

Kim Roscoe
Fife Mayor

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER

Peter M. Rogoff

7. **Reports to the Committee**

- Rider Experience Metrics and Operations Report
- Agency Advertising and Marketing Plan
- Presentation on the 2020 Service Implementation Plan

8. **Executive Session** *(If needed)*

9. **Next meeting:**

Thursday, October 3, 2019

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom

10. **Adjourn**