



## Summary Minutes

### Rider Experience and Operations Committee Meeting June 4, 2020

#### Call to order

The meeting was called to order at 1:05 p.m. by Committee Chair Paul Roberts virtually on WebEx.

Due to the Governor's Stay Home – Stay Healthy Order issued on March 23, 2020, public viewing of the meeting was only available via WebEx. The meeting was streamed on

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e1127d11bc72b2a387e4c117fefde8044>.

#### Roll call of members

Chair	Vice Chair
(P) Paul Roberts, Everett Councilmember	(P) Joe McDermott, King County Councilmember

Board Members	
(P) David Baker, Kenmore Mayor	(P) Kim Roscoe, Fife Mayor
(P) Debora Juarez, Seattle City Councilmember	(P) Nicola Smith, Lynnwood Mayor
(A) Ed Prince, Renton City Councilmember	(A) Peter von Reichbauer, King County Councilmember

Chair Roberts, announced that a quorum of the Committee was present at roll call.

#### Report of the Chair

##### Monthly Contract Report

Chair Roberts announced that the CEO Monthly Contract Report was available for review.

#### CEO Report

Chief executive officer Peter Rogoff gave the CEO Report.

##### Protests across the Region

Mr. Rogoff provided information on how the agency operated during the protests seen around the region. Through the weekend the Westlake station was closed overnight, and Pioneer Square Station was also closed for a few hours. Importantly, Link service continued to run as an important means for protestors to be able to comply with nightly curfews. Due to the surface disruptions at various points all week bus service on downtown streets was halted, making Link's availability all the more important. The Bellevue Transit Center was also briefly closed as a small group began disrupting streets and looting nearby shopping areas. Finally Tacoma Link service was closed occasionally through the weekend due to street level protests near tracks.

##### Program Realignment

Mr. Rogoff thanked the Boardmembers who attended the June 3 Realignment Workshop. He informed them that more information could be expected in the coming weeks.

## Restoration of Fares

As planned, and as announced on May 18, 2020, fares were reinstated on Link and Sounder on Monday, June 1, 2020. Fares were suspended on March 21, 2020 in response to the COVID-19 crisis. ORCA-Lift promotions and discounted Recovery Fare program were instituted to accommodate the region's iterative reopening process and expected gradual ridership increase. The discounted \$1 Link Fare and \$2 Sounder fare would be available from ticket vending machines and the "Transit Go" Mobile Ticket through June 30, 2020. At the time of the meeting 19 percent of Link boardings and 16 percent of Sounder boardings had been paid for with the Recovery Fare option. Fare Enforcement Officers were mandated to maintain a safe distance and no physical fare inspections were underway. Fare Enforcement Officers would ask riders to show their ORCA card or ticket and no official warnings or citations were given until Sound Transit determined it can go back to the normal inspection procedure, using the ORCA readers.

## Passing of Paul W. Locke

Sadly, a longtime fixture of the Board meeting public comments, Mr. Paul W. Locke, passed away at the age of 97. He frequently called for efficient public spending and automated transit. Mr. Rogoff and members of the Committee expressed their fond memories of Mr. Locke and condolences for his passing.

Chair Roberts thanked the agency staff in its response to the COVID19 crisis and the protests for racial justice.

## **Public comment**

Chair Roberts announced that due to the Governor's stay home stay healthy order, public comment would only be accepted via email to [emailtheboard@soundtransit.org](mailto:emailtheboard@soundtransit.org). The following people submitted email public comments prior to the meeting:

No public comment was submitted.

## **Business Items**

### **Items for Committee final action**

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**It was moved by Boardmember McDermott, seconded by Boardmember Baker. Chair Roberts called for a roll call vote.**

#### **Ayes**

David Baker  
Debora Juarez  
Joe McDermott  
Kim Roscoe  
Nicola Smith  
Paul Roberts

#### **Nays**

**It was carried by unanimous vote of the six present Boardmembers that minutes of the May 7, 2020 Rider Experience and Operations Committee meeting were approved as presented.**

Motion No. M2020-29: Authorizes the chief executive officer to execute a three-year contract with two one-year options to extend with Arthur J. Gallagher Risk Management Services, Inc., to provide insurance brokerage and consulting services for the Agency Operations Insurance Program, Rail Operations Insurance Program, and the administration of the existing Owner Controlled Insurance Program for a total authorized contract amount not to exceed \$2,770,250.

Michael Anastasi, Director of Insurance and Claims, provided the staff report and answered Boardmember questions.

**Motion No. M2020-29 was moved by Boardmember McDermott, and seconded by Boardmember Smith. Chair Roberts called for a roll call vote.**

**Ayes**

**Nays**

David Baker  
Debora Juarez  
Joe McDermott  
Kim Roscoe  
Nicola Smith  
Paul Roberts

**It was carried by a unanimous vote of the six present Boardmembers that Motion No. M2020-29 be approved as presented.**

**Items for Recommendation to the Board**

Motion No. M2020-30: Approves the annual Public Transportation Agency Safety Plan for submittal to the Washington State Department of Transportation's State Safety Oversight Office.

Erin Brumbaugh, Safety Management System Program Manager, provided the staff report and answered Boardmember questions.

Committee Chair Roberts clarified that this safety plan was not related to heavy or commuter rail. Mr. Rogoff affirmed the chair's statement, noting that heavy or commuter rail is overseen by the Federal Rail Administration while this plan was developed to satisfy a Federal Transit Administration requirement. He added that a feature and benefit of the plan was advancement of the safety culture across the entire agency.

**Motion No. M2020-30 was moved by Boardmember Baker, and seconded by Boardmember McDermott. Chair Roberts called for a roll call vote.**

**Ayes**

**Nays**

David Baker  
Debora Juarez  
Joe McDermott  
Kim Roscoe  
Nicola Smith  
Paul Roberts

**It was carried by a unanimous vote of the six present Boardmembers that Motion No. M2020-30 would be forwarded to the Board with a do-pass recommendation.**

**Reports to the committee**

None.

**Executive session**

None.

## Other business

None.

## Next meeting

Thursday, July 2, 2020

1:00 to 3:00 p.m.

Ruth Fisher Boardroom

## Adjourn

The meeting adjourned at 1:38 p.m.



Paul Roberts

Rider Experience and Operations Committee Chair

ATTEST:



Kathryn Flores

Board Administrator

APPROVED on July 2, 2020, AM.