

*6/3/2021 Rider Experience and Operations
Committee Meeting Public Comment
Submissions*

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Greetings ST Board members,

I was just now able to finish watching the live stream of last week's board meeting, and I shared the information on the new orca card with my son, who is visually impaired and relies on transit to do almost all of his traveling around the area. He likes most everything about the new system, except the color of the card. Black is a difficult color for people with low vision, as it is difficult to find if dropped, difficult to locate in a wallet, etc. The current blue is nice in that it is distinct and bright enough. Any other color would be fine, but black is just always an issue. Also, if people with Orca Lift cards could buy their passes at the machines like the rest of us, it would be great. Thank you for hearing my late comments.

Kathleen Barry Johnson