2/9/2022 Rider Experience and Operations Committee Special Meeting Public Comment Submissions

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<u>Kit Burns</u>

I would like to have the Board take action to change the HOV lanes to BRT lanes. As the members of the board know the HOV lanes are often plugged and traffic is immovable. The HOV lanes have ceased to function and be useful. Constructed at great expense with hope of reducing traffic - they no longer function.

We know this also from the often delayed buses on multiple routes.

WSDOT has suggested segregating traffic by variable rate price controls. Really? HOVR for just the rich? Not a good idea. And the poor, what do we do?

Promoting environmental considerations and encouraging quality, reliable public transportation should be the goal of mass transit. All buses for long journey need to be comfortable Coach type transportation. No to hard seat city buses for long journeys. Keep all buses clean and fresh.

To ensure reliable times and speed and encourage use, please take actions to change your signage from HOV to BRT.

Also, please change all your operations from HOV to BRT.

This is important for students and employees everywhere in the region.

I am opposed to further segregating people due to "economic means." One exception. The HOV lanes could be used for a 24 hour period by drivers willing to pay \$100,000 for a full day of use.

I look forward to hearing your response and actions to improve reliability of our transpiration infrastructure. I would like to see this as an item for consideration and discussion on your next discussion.

Respectfully, Kit Burns