



Agenda

Rider Experience and Operations Committee Meeting

Thursday, June 6, 2024

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference:

<https://soundtransit.webex.com/soundtransit/j.php?>

[MTID= m790fc20231d667f770f0d0149bd4dd97](https://soundtransit.webex.com/soundtransit/j.php?MTID=m790fc20231d667f770f0d0149bd4dd97), if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 2485 763 7209 and password: 243629

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide virtual public comment via phone or computer **must sign-up in advance on the virtual sign-up sheet**. The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** April 4, 2024, Rider Experience and Operations Committee Meeting

COMMITTEE CHAIR

Kristina Walker
Tacoma Councilmember

VICE CHAIR

Ed Prince
Renton Council President

BOARD MEMBERS

Angela Birney
Redmond Mayor

Christine Frizzell
Lynnwood Mayor

Kim Roscoe
Fife Mayor

Dave Upthegrove
King County Council Chair

Peter von Reichbauer
King County Councilmember

Girmay Zahilay
King County Council Vice Chair

**INTERIM
CHIEF EXECUTIVE OFFICER**
Goran Sparrman

- B. **Motion No. M2024-33:** Authorizing the chief executive officer to execute a contract modification with Wabtec Transportation Systems LLC, formally ARINC, for continued services including system integration services and installation work for the Passenger Information Management System in the amount of \$12,828,658, for a new total authorized contract amount not to exceed \$46,684,453 plus applicable taxes, contingent upon approval of Resolution No. R2024-14.

For Recommendation to the Board

- C. **Resolution No. R2024-14:** Amending the adopted 2024 Budget for the Passenger Information Management System program by (a) increasing the authorized program allocation by \$18,825,000 from \$49,575,848 to \$68,400,848, to accommodate additional scope and related activities and (b) increasing the 2024 annual budget by \$8,600,000 from \$9,354,058 to \$17,954,058.
- D. **Motion No. M2024-34:** Authorizing the chief executive officer to execute a second amendment to the lease agreement with 705 Union Station, LLC to extend the term for an additional three-and-a-half-year period for the first, fourth, fifth, and sixth floors, consisting of 79,475 rentable square feet of space in the 705 Union Station building, in an amount not to exceed \$14,415,361.
- E. **Motion No. M2024-35:** Authorizing the chief executive officer to execute a lease agreement with Wiley Family LLC for approximately ten years and three months with two, five-year options to extend, for the CIS building located in Redmond, WA, in the amount not to exceed of \$19,357,812.

7. **Reports to the Committee**

- REO Metrics – Vertical Conveyances
- Passenger Impact Portfolio Plan
- Presentation on the Passenger Experience Survey

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

July 18, 2024

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and Virtually via WebEx

11. **Adjourn**