



## Agenda

### Rider Experience and Operations Committee Meeting

Thursday, July 18, 2024

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference:

<https://soundtransit.webex.com/soundtransit/j.php?>

[MTID=m0f0ddda33f4b4413091257b225d2dca6](https://soundtransit.webex.com/soundtransit/j.php?MTID=m0f0ddda33f4b4413091257b225d2dca6), if a password is not already entered, enter the following password: Agency.

To participate in the meeting via telephone conference: Call 415-655-0001 or 206-207-1700, then enter access code: 249 127 39613 and password: 243629

### Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide virtual public comment via phone or computer [must sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

6. **Business items**

For Committee Final Action

- A. **Minutes:** June 6, 2024, Rider Experience and Operations Committee Meeting

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Council President*

#### BOARD MEMBERS

**Angela Birney**  
*Redmond Mayor*

**Christine Frizzell**  
*Lynnwood Mayor*

**Kim Roscoe**  
*Fife Mayor*

**Dave Upthegrove**  
*King County Council Chair*

**Peter von Reichbauer**  
*King County Councilmember*

**Girmay Zahilay**  
*King County Council Vice Chair*

**INTERIM  
CHIEF EXECUTIVE OFFICER  
Goran Sparrman**

- B. **Motion No. M2024-43:** Authorizing the chief executive officer to execute a contract with JTM Construction for construction services for a second SeaTac elevator in the amount of \$5,399,380 with a 10 percent contingency of \$539,938, for a total authorized contract amount not to exceed \$5,939,318.
- C. **Motion No. M2024-44:** Authorizing the chief executive officer to execute a five-year contract with Dexterra Services LLC, to provide agency-wide janitorial services in the amount of \$26,075,093 and \$15,944,200 in future expansion capacity, for a total authorized contract amount not to exceed \$42,019,293.

For Recommendation to the Board

- D. **Motion No. M2024-45:** Directing the chief executive officer to: (1) expand the geographic scope of Sound Transit's at-grade crossing program to not only include all Link light rail at-grade crossings, but also Tacoma Link and Sound Transit-owned Sounder at-grade crossings while still prioritizing improvements in the Rainier Valley; (2) accelerate current at-grade projects, and expand projects as needed; (3) conduct a comprehensive study of at-grade crossings in the Rainier Valley identifying short-, mid-, and long-term at-grade safety improvements; and (4) deliver a safety master plan of potential at-grade safety improvements to the Board in October 2024 that prioritizes at-grade safety improvements where the most collisions occur (e.g. along MLK Jr. Way S. in the Rainier Valley) and provide regular progress reporting to the Rider Experience and Operations and System Expansion Committees until the safety master plan is transmitted.
- E. **Motion No. M2024-46:** Directing Sound Transit staff to (1) conduct a comprehensive study on potential safety improvements for the at-grade Link light rail corridor in the Rainier Valley; (2) work with Seattle's Department of Transportation where appropriate to develop a detailed master document outlining the feasibility of each potential improvement; and (3) transmit the prepared master document to Sound Transit Board members in October 2024.
- F. **Motion No. M2024-47:** Authorizing the chief executive officer to (1) modify an agreement with King County to extend Sound Transit's participation in a reduced fare program managed and administered by King County to support no to low-income riders in King, Snohomish and Pierce counties until the end of 2025, or until a permanent program is approved, and (2) execute further modifications to the agreement with King County that do not change the original amount of the agreement.
- G. **Motion No. M2024-48:** Authorizing the chief executive officer to execute an Intergovernmental Agreement with Community Transit to provide complementary paratransit services in support of the extension of Link light rail into Snohomish County.
- H. **Motion No. M2024-49:** Authorizing the chief executive officer to execute individual five-year contracts with Schindler Elevator Corporation and Mid-American Elevator to provide system-wide elevator and escalator maintenance and repair services with individual contract amounts that may exceed \$50,000,000 each provided that the aggregate total of the two contracts does not exceed \$73,610,000, plus applicable taxes.

7. **Reports to the Committee**

- Update on Fare Capping and Reduced Fare Simplification
- Presentation on Lynnwood Link Opening Events

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

August 1, 2024

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via an online meeting platform

11. **Adjourn**