

2025 Service Plan

Board of Directors

10/24/2024



Why we are here

Provide a status update on restoring the temporary reductions implemented on Pierce Transit-operated ST Express in March 2024.

Request approval for the Downtown Redmond Link Extension major service change to be implemented in Spring 2025.

South Corridor ST Express service improvements

In March 2024, we implemented a temporary 10% reduction on Pierce Transit operated service due to ongoing staffing challenges.

Pierce Transit has now identified the resources to restore the major service reductions in South King and Pierce counties effective March 2025.

- Sound Transit will provide oversight and monitor readiness for implementation.
- Until the trips are restored, we are addressing crowding by adjusting schedules and using high-capacity buses when ridership is highest.
- We will continue to find opportunities to invest in south corridor service and track to Board established targets.

Downtown Redmond Link Extension Service Plan

3.4-mile extension will serve two new stations on the 2 Line

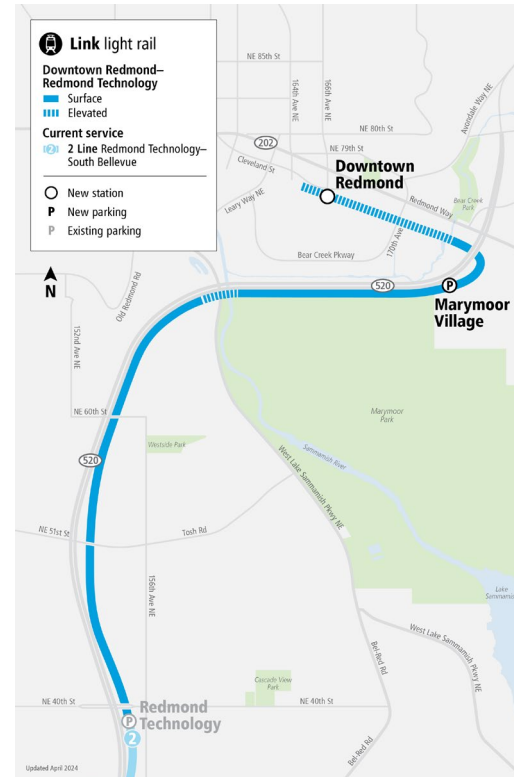
Anticipated to open in Spring 2025

Continue existing 2 Line service levels

- Trains arrive every 10 mins all-day weekdays, Saturdays, Sundays
- Service operates 5:30am – 9:30pm
- 2 car trains

We project ridership between 6,900 and 8,200 average weekday boardings by Q4 2025

- Average weekday ridership on the initial 2 Line segment is around 6,000 (May – July).



Results of Title VI analysis

- Board policy requires an equity analysis for each major service change.
- Approximately 6 months before service begins on new rail extensions, FTA requires additional **Service and Fare Equity (SAFE)** analysis.
- Title VI evaluations help ensure that ST activities do not result in disparate impacts for minority communities or represent a disproportionate burden on low-income populations.
- **Major Service Change analysis:** No disparate impacts or disproportionate burdens identified; no mitigations required.
- **Downtown Redmond Link Extension SAFE analysis:** No disparate impacts or disproportionate burdens identified; no mitigations required.

Outreach Results

Strong support for restoring ST Express service and stops

Online open house, survey, social media, CBO engagement and in-person outreach at transit hubs. Included materials in multiple languages.

- Many respondents indicated they are now using alternatives to transit for making trips between Tacoma and Seattle
- Vast majority of riders said service restoration would have a significant positive impact on their trips.

 **274** survey responses

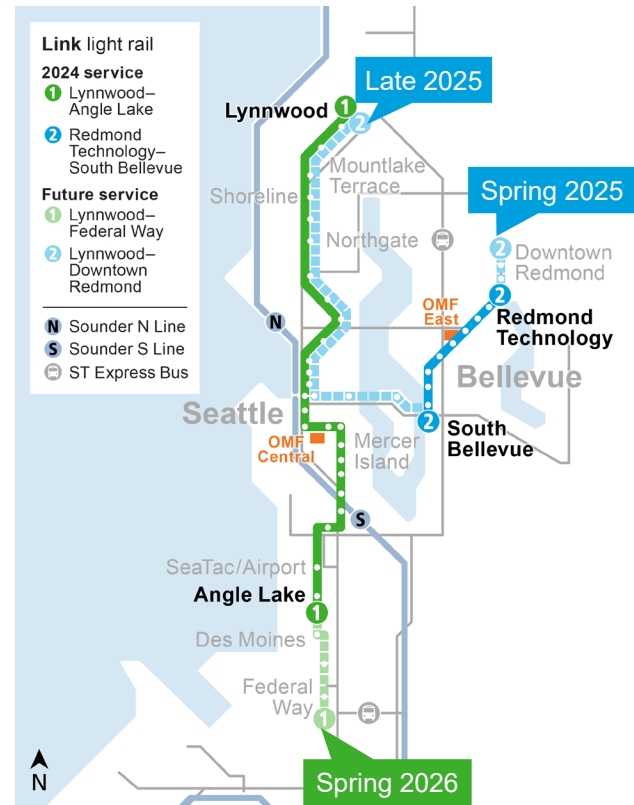
 **3,475+** riders reached

Next steps: Continue to plan for the complete ST2 transit system

Spring 2025

- DLRE extension opening.
- Implement South Corridor ST Express service restoration.

Ongoing: Continue to update Board about service and propose 2026 Service Plan in October 2025.



Today's recommendation

Today's actions:

Approval of the Downtown Redmond Link Extension major service change to be implemented Spring 2025.

Thank you.



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