DRAFT 2024 Fare Change Engagement Survey Summary Report

December 2024





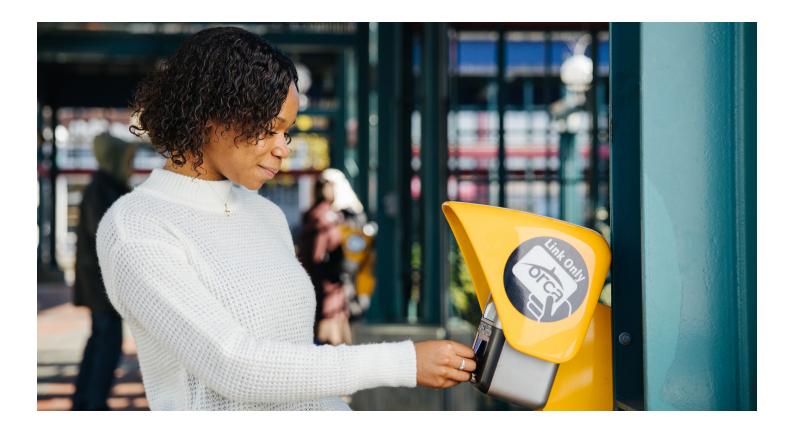


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Executive Summary

Overview

The 2024 Sound Transit Express fare reduction survey was an effort to engage ST Express bus passengers about their preferences for ST Express bus adult fares to lower from \$3.25 to \$3 to match the new Link flat fare.

Sound Transit invited passengers to give feedback through a variety of in-person and online engagement activities. The 2024 Sound Transit Express survey was conducted online between October 21 and November 4, 2024. Passengers were asked how they pay for their ST Express trips and if they support lowering the adult fare on ST Express.

The survey was offered in multiple languages: Simplified Chinese, English, Korean, Russian, Spanish, Tagalog, and Vietnamese.

Feedback Summary

ST Express lower fare preferences

In the feedback received, 87.43% of respondents supported lowering the adult fare on ST Express from \$3.25 to \$3.00.

Background

The project team provided the following background context to participants who visited the 2024 ST Express fare change survey on the Sound Transit website.

> "Participating in the survey helps Sound Transit create a more accurate and equitable picture of what works for our riders. As our transit systems expand, we need a simplified trans-regional system. Changing the ST Express bus fare would streamline our fares across transportation modes, supporting the ST Board policy 'to encourage transit ridership through equitable and simple pricing.'"



Engagement Activities Overview

Sound Transit planned for a variety of outreach, communications, and engagement tactics to inform and seek feedback from ST Express passengers about the potential fare change. These engagement activities included both in-person and online engagement from October 21–November 4, 2024.

To promote the survey and gather feedback, Ambassador Street teams held outreach shifts from October 21– November 1, 2024, at frequently visited bus stops. The table below summarizes the activities to promote the survey.

Social Media	Public Information Officer	Rider Information
Placed paid social media campaign from 10/21- 10/31/24	Published press release on survey launch date	Sent one Email/SMS rider alert to subscribers about the survey launch

Engagement

ST news release linking to public feedback survey in ST News releases, KIRO 7 News, Seattle DJC, The Suburban Times, MLT News, and My Edmonds News

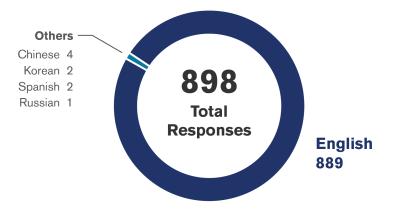
- Deployed 49 ambassadors between the hours of 6:30 am 9:30 am and 3:30 pm 6:30 pm from 10/21 – 11/1 2024 to popular bus stops such as SeaTac Airport terminal, Tacoma Dome, Lynnwood City Center, 4th & Jackson, Issaquah Transit Center, Federal Way transit center, Bellevue Transit Station, Everett Station, Roosevelt Station, 2nd & Cherry, Redmond Technology Station, 4th Ave & Pine, and Mercer Island Park and Ride
- Over 82,257 people saw our paid social media ads, which resulted in 1,765 visits to the survey. The average cost per click-through to the survey from all the ads was \$0.42. The standard to know if an English language ad is performing well is \$1 per click, so the average of less than \$1 per click indicated a high level of engagement.

Survey Responses

The adjacent chart provides a summary of the number of surveys completed between October 21 and November 4. A survey response is counted as complete when a participant makes it all the way through the end of the survey.

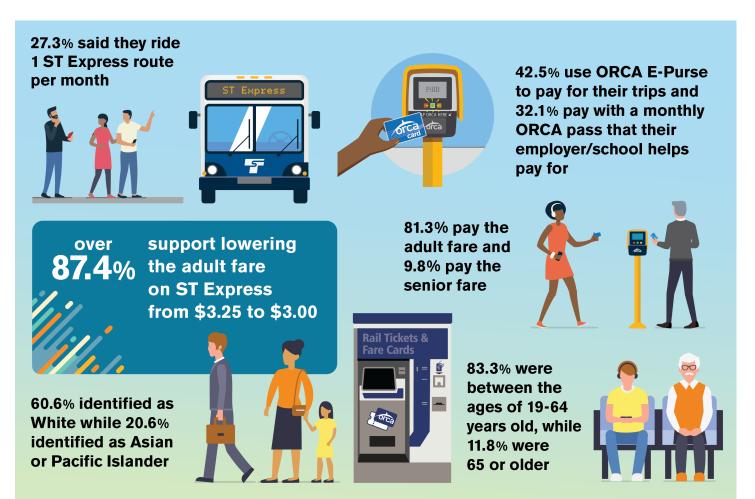
The ST Express Fare change survey received 898 responses. This strong level of participation reflects the public's investment in the ST Express bus system and their willingness to share insights that will help shape service improvements.

Sound Transit (ST) made the survey available in seven languages: Chinese, English, Korean, Russian, Spanish, Tagalog, and Vietnamese. However, ST only received responses in Chinese, English, Korean, Spanish, and Russian.



Summary of Survey Response Findings

The project team drew the following from the ST Express survey results:



Quantitative Data

The following charts and tables represent the survey results:

Figure 1: Survey question #1 responses How many ST Express routes do you usually ride per month?

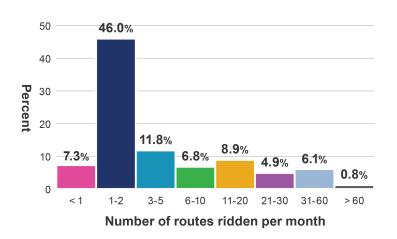


Figure 2: Survey question #2 responses How do you usually pay for your ST Express trip? (Select all that apply)

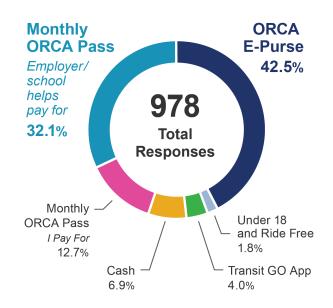


Table 1: Survey question #1 responses How many ST Express routes do you usually ride per month?

Value	Percent	Count
Less than 1	7.3%	66
1-2	46.0%	413
3-5	11.8%	106
6-10	6.8%	61
11-20	8.9%	80
21-30	4.9%	44
31-60	6.1%	55
more than 60	0.8%	7
TOTAL	100%	898

Table 2: Survey question #2 responses How do you usually pay for your ST Express trip? (Select all that apply)

Value	Percent	Count
ORCA E-Purse	42.5%	416
Monthly ORCA pass that my employer/school helps pay for	32.1%	314
Monthly ORCA pass I pay for personally	12.7%	124
Cash	6.9%	67
Ticket from Transit GO mobile app	4.0%	39
I'm under 18 and ride free	1.8%	18
TOTAL	100%	978

Figure 3: Survey question #3 responses What fare do you usually pay with your ORCA card?

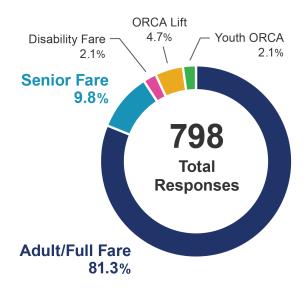


Figure 4: Survey question #4 responses Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?

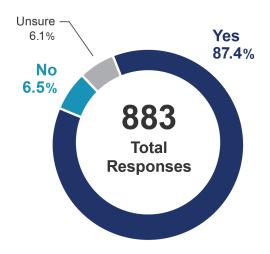


Table 3: Survey question #3 responses What fare do you usually pay with your ORCA card?

Value	Percent	Count
Adult/full fare	81.3%	649
Senior fare (Regional Reduced Fare Permit)	9.8%	78
Disability fare (Regional Reduced Fare Permit)	2.1%	17
ORCA Lift	4.7%	37
Youth ORCA	2.1%	17
TOTAL	100%	798

Table 4: Survey question #4 responses Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?

Value	Percent	Count
Yes	87.4%	772
No	6.5%	57
Unsure	6.1%	54
TOTAL	100%	883

Figure 5: Survey question #5 responses **How old are you?**

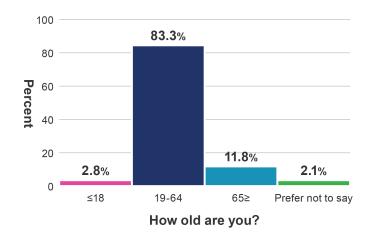
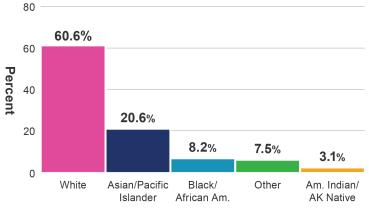


Figure 6: Survey question #6 responses Which race or ethnicity best describes you?



Which race or ethnicitiy best describes you?

Table 5: Survey question #5 responses **How old are you?**

Value	Percent	Count
18 or younger	2.8%	25
19-64	83.3%	733
65 or older	11.8%	104
I prefer not to say	2.1%	18
TOTAL	100%	880

Table 6: Survey question #6 responsesWhich race or ethnicity best describes you?

Value	Percent	Count
White or Caucasian	60.6%	570
Asian or Pacific Islander	20.6%	194
Black or African American	8.2%	77
Other - Please specify	7.5%	70
American Indian or Alaskan Native	3.1%	29
TOTAL	100%	940

Figure 7: Survey question #7 responses **Do you identify as Latino, Latina, Latinx, or of Hispanic Origin?**

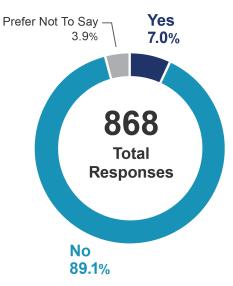


Figure 8: Survey question #8 responses What languages are spoken in your home? (Select all that apply)

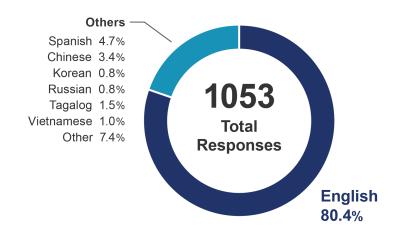


Table 7: Survey question #7 responses Do you identify as Latino, Latina, Latinx, or of Hispanic Origin?

Value	Percent	Count
Yes	7.0%	61
No	89.1%	773
I prefer not to say	3.9%	34
TOTA	L 100%	868

Table 8: Survey question #8 responses What languages are spoken in your home? (Select all that apply)

Value	Percent	Count
English	80.4%	847
Spanish	4.7%	49
Chinese	3.4%	36
Korean	0.8%	8
Russian	0.8%	8
Tagalog	1.5%	16
Vietnamese	1.0%	11
Other	7.4%	78
TOTAL	100%	1053

Figure 9: Survey question #9 responses Including yourself, what is your household size?

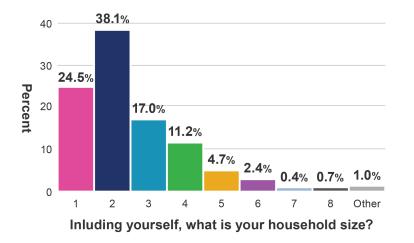


Table 9: Survey question #9 responses Including yourself, what is your household size?

Value	Percent	Count
1	24.5%	213
2	38.1%	331
3	17.0%	148
4	11.2%	97
5	4.7%	41
6	2.4%	21
7	0.4%	3
8	0.7%	6
Other	1.0%	9
TOTAL	100%	869

Figure 10: Survey question #10 responses For those who indicated a household size of 1, is your household income above or below \$30,120?

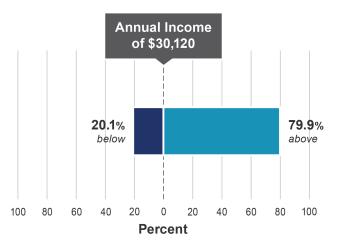


Table 10: Survey question #10 responses

For those who indicated a household size of 1, is your household income above or below \$30,120?

Value	Percent	Count
Above	79.9%	155
Below	20.1%	39
TOTAL	100%	194

Figure 11: Survey question #11 responses

For those who indicated a household size of 2, is your household income above or below \$40,880?

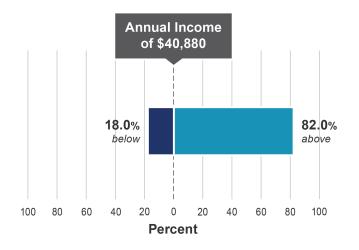


Figure 12: Survey question #12 responses

For those who indicated a household size of 3, is your household income above or below \$51,640?

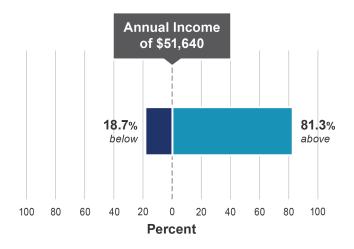


Table 11: Survey question #11 responses

For those who indicated a household size of 2, is your household income above or below \$40,880?

Value	Percent	Count
Above	82.0%	247
Below	18.0%	56
TOTAL	100%	303

Table 12: Survey question #12 responses

For those who indicated a household size of 3, is your household income above or below \$51,640?

Value	Percent	Count
Above	81.3%	109
Below	18.7%	25
TOTAL	100%	134

Figure 13: Survey question #13 responses

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For those who indicated a household size of 4, is your household income above or below \$62,400?

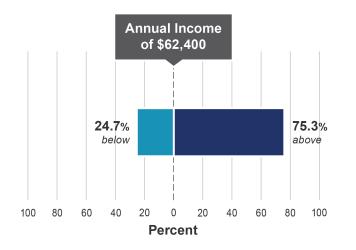


Table 13: Survey question #13 responses

For those who indicated a household size of 4, is your household income above or below \$62,400?

Value	Percent	Count
Above	75.3%	67
Below	24.7%	22
TOTAL	100%	89

Figure 14: Survey question #14 responses

For those who indicated a household size of 5, is your household income above or below \$73,160?

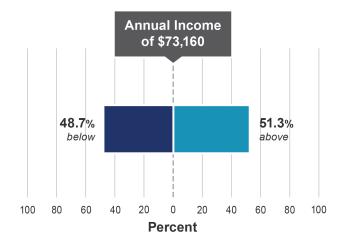


Table 14: Survey question #14 responses

For those who indicated a household size of 5, is your household income above or below \$73,160?

Value	Percent	Count
Above	51.3%	20
Below	48.7%	19
TOTAL	100%	39

Figure 15: Survey question #15 responses

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For those who indicated a household size of 6, is your household income above or below \$83,920?

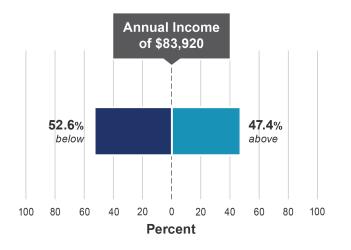


Figure 16: Survey question #16 responses

For those who indicated a household size of 7, is your household income above or below \$94,680?

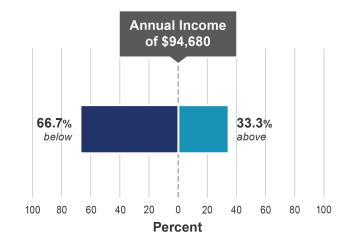


Table 15: Survey question #15 responses

For those who indicated a household size of 6, is your household income above or below \$83,920?

Value	Percent	Count
Above	47.4%	9
Below	52.6%	10
ΤΟΤΑ	L 100%	19

Table 16: Survey question #16 responses

For those who indicated a household size of 7, is your household income above or below \$94,680?

Value	Percent	Count
Above	33.3%	1
Below	66.7%	2
TOTAL	100%	3

Figure 17: Survey question #17 responses For those who indicated a household size of 8, is your household income above or below \$105,440?

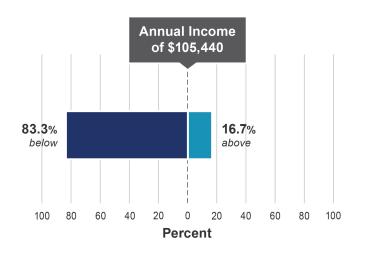


Table 17: Survey question #17 responses

For those who indicated a household size of 8, is your household income above or below \$105,440?

Value	Percent	Count
Above	16.7%	1
Below	83.3%	5
TOTAL	100%	6

Note: Those who selected "other" for their household size indicated they did not want respond to this question.



Qualitative Data

The section below details the feedback that has been received through the 2024 Sound Transit Express Proposed Fare Change survey. The full list of eight hundred and ninety-eight (898) survey results with comments are in **Appendix B**.

The insights that emerged from the results are summarized and supplemented by a few direct quotes from survey participants. Out of the 898 responses, we received seven hundred and sixty-four (764) comments.

Survey participants were asked:

Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?

(2% did not respond to this question)

86% of respondents said YES

Many favored consistency with existing fares, accessibility, and affordability.



"It will make taking a ST Express bus more affordable, and the fare will match the fare for Link light rail."

"I ride ST to commute to work and my employer does not reimburse for transportation, so it is important to me to reduce my commuter costs."

"Aligning the fare with Link Light Rail will enable a much more cohesive and seamless transit system. It also helps with simplicity and should prevent confusion."

"It makes payment of exact fare easier for riders paying in cash, standardizes fares, and saves regular riders a few cents per day."

6% of respondents said NO

Many expressed similar concerns about funding, loss of service, and fare enforcement.



"Everyone needs to pay \$3.25 so Sound Transit has funding to provide services."

"Help fund transit to continue expanding the system." "The Express, regional routes offer a service that the light rail doesn't - they're express. I'm very happy to pay a slight premium to avoid the twenty or so stops between my starting point and my destination. The difference of twenty-five cents doesn't make a difference to me when paying cash, I typically struggle more to find dollar bills more than change, and if I'm using an Orca card the fair difference is hardly noticed."

"No I do not support this. Most bus drivers don't in force fare anyways. Those who don't pay are the ones who end up causing problems on the bus. Lowering it will just increase more problems. Not to mention you have cut a bunch of important routes at peak time due to driver shortages and budget. You guys need to get it together! It's not hard. I have taken public transit for 11 years for work and it has never been as unsafe and unreliable as it is now. Fix this problem!!!!"

6% of respondents were UNSURE

Many expressed concerns for funding, loss of service, or indifference due to an employer-funded ORCA card.



"If you can afford it, that's a great idea. I wouldn't want you to lower the fare and then have to cut routes."

"Unclear how reduced fare will affect ST Express operations." "Since my employer pays for my Orca card, I'm just not sensitive to its price. Same for my wife and her employer. Meanwhile my twins, age 14, ride for free when they need to, which isn't that often."

Appendix A: Media coverage

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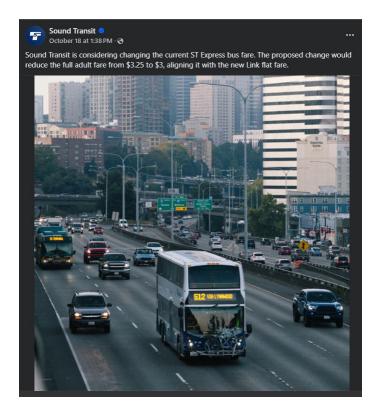
Below are images of external media coverage





(Photo by Nick Ng)

Sound Transit is considering changing the current ST Express bus fare, reducing the full adult fare from \$3.25 to \$3. The move would align the ST Express bus fare with the new Link light rail flat fare. We are inviting the public to share their views in a survey now available online. Participating in the survey helps Sound Transit create a more accurate and equitable joiture of what works for our riders.





Appendix B: Survey comments

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
1	English	Yes	
2	English	Unsure	I see why we'd want to line up the fares. It makes sense. But will it create a budget shortfall?
3	English	Yes	
4	English	Yes	Having uniform fares across transit systems simplifies transfers.
5	English	Yes	
6	English	Yes	It's cool with me
7	English	Yes	Being consistent with Link makes sense to me. Don't need to confuse people.
8	English	Yes	
9	English	Yes	Having consistent fares across all lines is easier to plan and only needing to purchase the same monthly pass.
10	English	Yes	Simple and straight forward, less confusion
11	English	Yes	Easier for riders carrying cash, people are less likely to carry loose quarters so changing the fare to a whole dollar amount would make paying easier.
12	English	Yes	more people would ride if it was less expensive

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			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
13	English	Yes	
14	English	Yes	We're poor enough already from the \$400/year tax imposed on our car registrations from building the damn link in the first place.
15	English	Yes	I think flat rates make more sense especially dealing with cash or orca. Not offending one, but just having to deal with whole numbers.
16	English	Yes	Easier to remember fare. Cheaper!
17	English	Yes	
18	English	Yes	It's easier to remember the price of fare, and easier to calculate total to deposit into epurse
19	English	Yes	It will be much easier to pay with cash
20	English	Yes	Costs savings for riders and don't have to keep track of multiple fare rates
21	English	Yes	\$3 makes the most sense for a bus fare.
22	English	Yes	
23	English	Yes	It makes payment of exact fare easier for riders paying in cash, standardizes fares, and saves regular riders a few cents per day.
24	English	Unsure	Transit is already under funded, seems short sighted to reduce the fare. Really Link should be distance based again.
25	English	Yes	lt's an even number
26	English	Yes	More manageable for my budget

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
27	English	Yes	Honestly, for convenience. I get annoyed when this scenario plays out once a week: A rider comes on and puts \$3 in the till. The driver tells them it's \$3.25 and the rider either argues or takes their time searching their wallet or purse for that spare quarter. Either way, I'm stuck standing in a line of people waiting to get on the bus and sit down after a long work day. Am I being impatient? Absolutely, but this would make things easier for everyone.
28	English	Yes	I opposed changing ST Express fares to get rid of the county zones because this hurts short distance riders in King County while unfairly benefitting long distance riders in other counties. I also opposed changing Link fare to a flat rate; the distance based fare was much more fair. ST Express max fare should match Link fare.
29	English	Yes	Makes sense to me
30	English	Yes	Umm,less money- no brainer
31	English	Yes	It's difficult to always 25c change and folks end up having to pay a full dollar extra. Keeping a round fee of 3\$ makes it convenient.
32	English	Yes	making fares even across options allows everyone the freedom to choose what transit works best for them and their schedules and prevents monetary issues from inhibiting the transit experience.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
33	English	Yes	Easier to give exact change, which makes it more accessible so people don't have to always carry coins around
34	English	Yes	
35	English	Yes	I have a Senior Orca Card and there are no express options for me.
36	English	Yes	
37	English	Yes	Would not have to try to figure out which monthly pass is the best deal when mixing ST Express and Link rides on different days.
38	English	Yes	It would save me \$9 per month on a monthly bus pass. My employer only pays PART of my bus pass sometimes so I am still stuck on paying part of it. Also I say I make over \$30K a year below but it is just a little bit over that so I do not make much money. Each little bit I can save helps.
39	English	Yes	I am indifferent and slightly in favor because \$3 is less than \$3.25. My employer pays the vast majority of my transit expenses anyway.
40	English	Yes	It streamlines the process, especially now that the train is single-tap \$3 fare. I think that this also may help make public transport more accessible to our neighbors who can least afford to pay higher fares but don't qualify for assistance (used to be me!)
41	English	Yes	The people who only have cash having to keep track of quarters is not

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Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			practical. For myself, it's easy to tabulate how much I need to add to my orca card. Also with the light rail flat rate, people don't always remember to badge out from their ride which would cost riders more then what they should be paying.
42	English	Yes	Maybe it's easier to have the right amount
43	English	Yes	Having a simplified pricing structure across the different types of service make it much easier to predict how much money one needs to load onto their ORCA card, and help with the ease of choosing a monthly pass tier.
44	English	Yes	It's already expensive when you ride it twice a day make the prices lower or offer a monthly discount when you purchase for the whole month!
45	English	Yes	
46	English	Unsure	It doesn't matter to me the cost since my employer pays for it. I worry sound transit wouldn't be bringing in enough money if it was lowered. Also, I think it's better to try to get people to take light rail for who it's convenient for. Leaves the buses open for those of us further away from light rail stations.
47	English	Yes	I support any initiative to make transit more accessible. The train also has so many other things going for it, that the idea of it also being cheaper just feels ludicrous.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
48	English	Yes	Consistency across services
49	English	Yes	Fare consistency will make riding transit simpler for new and infrequent riders. It mY also increase revenue (and, unfortunately, increase rider cost) by making it harder to extend transfer time for 25 or 50 cents.
50	English	Unsure	Don't want to reduce the effectiveness of route
51	English	Yes	We have a traffic problem in this area. Cheaper, or better yet free, transit is the smallest of steps towards helping alleviate that problem
52	English	Yes	I use it enough to like the drop in payment. Usually I do pierce transit pass + purse. It doesn't make that big of a difference in \$, but still would appreciate it.
53	English	Yes	If it is only going to cost that much to ride light rail no matter how far you ride it, it should cost the same amount for ST Express bus routes, no matter how long they are.
54	English	No	
55	English	Yes	I like the idea of having fare consistency across the Sound Transit network. Since the monthly pass comes out of my personal expenses, lowering the cost makes sense to me. Given the Link is a better transit concept than the bus, it does feel funny to pay more for the bus. At least route 542, which is not as frequent as I

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			like and gets stuck in traffic, so it's counter intuitive that fare is higher.
56	English	No	I understand the thought to streamline fares, but how will this affect the budget? Our transit system needs to be more robust, not less.
57	English	Yes	Hard to find change. Flat fee much easier
58	English	Yes	Your been steadily reducing service (not happy about it at all) on the ST lines I ride (590, 594, 595) to/from Tacoma Dome. Bus frequency is lengthening, available seats are dropping, all making for a much less functional and pleasant experience in your service. Reducing fares to account for such a drop in service on these lines is the least you could do. I'd actually rather you improve service in those lines and keep the fare as it is!
59	English	Yes	It would help disadvantaged riders. However, if service will suffer for the lowered price, I would be less inclined to support the change.
60	English	Yes	I think lowering the fare is a great idea, but in my opinion the greater issue is the amount of people who get on the bus without paying the fare at all. Not only is this unfair to people who do pay, but it also makes it more difficult to understand how many people are actually using Sound Transit buses.
61	English	Yes	I support this change because I often see people at the airport not having the

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			correct cash/ payment. This would be an even number to support full fare payment and ease of access. Truthfully it should not be more than \$3 anyways because of driver arrival times, construction limitations and lack of proper reroute information. I ride 5 days a week westbound 560 and eastbound 560 to get to and from bellevue square.
62	English	Yes	Because I don't make a ton of money and any cost of living decrease is helpful, especially with groceries being sky-high.
63	English	Yes	
64	English	No	I don't want a reduction in fare to result in a reduction in services
65	English	Yes	And actuality it should be lower than three dollars maybe \$2.75 or \$2. Gas prices are high bus fare rent is going up. It's a struggle for all Americans to live, but if the bus fares lower to \$3, I'll take that.
66	English	Yes	I support the idea of aligning and thereby simplifying fares across regional transit. I also support lowering fares to encourage more ridership. To that end, be sure to promote that fares are being lowered.
67	English	Yes	To match the flat rate of the Link lines
68	English	Yes	
69	English	Yes	

			2024 Fare Change Engagement Survey — Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
70	English	Yes	It makes it simple!
71	English	No	No I do not support this. Most bus drivers don't in force fare anyways. Those who don't pay are the ones who end up causing problems on the bus. Lowering it will just increase more problems. Not to mention you have cut a bunch of important routes at peak time due to driver shortages and budget. You guys need to get it together! It's not hard. I have taken public transit for 11 years for work and it has never been as unsafe and unreliable as it is now. Fix this problem!!!!
72	English	No	More money can be spent on buses themselves instead of lowering the fare. Too many of the buses are diesel buses and there aren't enough ST buses. Fares don't need to be lowered, raised, or even focuded on
73	English	Yes	Flat rate is better, especially for those paying cash.
74	English	Unsure	What is the reason for lowering the fare? What is the objective you are trying to achieve? I think more effort should be put into having all riders pay the fare rather then spending money to collect less. I ride the 550 and 554 and see as many riders that do not pay fares as those that do.
75	English	Yes	Equity.

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
76	English	Yes	Makes taking transit more affordable and simplifies fares between bus and light rail
77	English	Yes	fare will go up anyways, it's good to enjoy lower fare for a short moment!
78	English	Yes	A flat and easy to remember far is so much easier! Also shows your commitment to equity and partnerships with other ORCA system agencies
79	English	Yes	Financial difficulties. Rise in inflation. Prices are higher now then a year ago.
80	English	Yes	Public transit needs to be accessible to everyone, especially low income families and people. The more affordable the better. Our tax dollars already paid to build it, and now we have to pay to ride it, at least make it a low fee.
81	English	Yes	I think it makes it easier for folks to have the right fare, \$3 flat is easier than remembering to have coin change as well. I use an Orca card, so not a personal issue, but one I've seen with people who don't use the bus regularly.
82	English	Yes	I think it would be easier for people to understand
83	English	Yes	More affordable to take transit than driving
84	English	No	Sound Transit buses are no longer convenient for me. The bus service has suffered and link light rail is AWFUL. Drug addicts are passing out

			2024 Fare Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			in the entry way of the trains. They
			block exits. Riders are concerned for
			their safety when the trains stop in the
			tunnel and we are stuck with no
			escape after being chained to a desk
			for 10/12 hours a day. For heaven
			sakes get it together sound transit. I
			deserve safe transit to and from work if
			I am required by the city and
			businesses to report to the lack luster downtown !
			This helps to simplify the fare structure
85	English	Yes	of the region and support the
			possibility of fare capping.
96	English	Vaa	
86	English	Yes	
87	English	Yes	The change to a \$3 fare will considerably aid riders who pay for rides out of their own pocket. I average in spending \$104 into loading my orca and a change of 25 cents lower will bring it down to \$96. The \$8 difference does add up since my main mode of
			transportation is the ST Express buses.
88	English	Yes	It seems reasonable and like it would be more accessible for people
89	English	Yes	Easier to pay in bills and affordable to others.
90	English	Unsure	We need to have enough funding to keep our transit running efficiently, we need security for safety, and we need to continue building our transit lines going north, south, and east.

			2024 Fare Change Engagement Survey — Summa	ar
Response ID	e Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:	
91	English	Yes	It would save me a lot of money per month and make me less hesitant to take additional trips.	
92	English	Yes	My work doesn't cover my transit costs, and this is my only way to get to work as I don't have a car. Over the long run this will save a me a lot of money.	
93	English	Yes	Better for low income riders Encourage more people to ride	
94	English	Yes	I think the current fare and the proposed new fare are both good values.	
95	English	Yes	Seems like a good idea	
96	English	No	The fare should be commensurate with distance traveled. If I get on an express route and travel one stop, it shouldn't cost the same as traveling the entire line. Flat rate pricing is a disincentive to using or at least to paying for the fare.	
97	English	Yes	It would align closer to the metro flat rate (\$2.75)	
98	English	Unsure	The difference is not significant to me.	
99	English	Yes	I think it makes it easier for people with financial struggles or for those who want a simpler system.	
100	English	Yes	I think it's a fantastic idea to lower the fare to \$3. It makes it more accessible to more people to use transit and get where they need to go, and it'll make it easier for riders who pay cash. On top of that, since \$3.25 is the highest bus	

 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			fare, and the Link is moving to a flat
			fare, riders won't even encounter
			having to pay more if they transfer after
			getting off the Express. It's one less
			different fare that riders have to
			remember, and that makes transit
			easier for everyone. I think it's a great
			idea.

101	English	Yes	A flat rate would make it easier across the board.
102	English	Yes	
103	English	Yes	
104	English	Yes	It is easier for riders to pay the same fare on all rides. Better than trying to keep separate fares for different rides.
105	English	Yes	It will make it easier on the budget
106	English	Unsure	How would lowering the fare effect service in the system?
107	English	Yes	Yes! It would make it easier to transfer across multiple lines, as I regularly bus between Tacoma (home) and Seattle or Bothell. Simplifying the fares to be \$3 make it easier for everyone to understand (and more economical for those that pay out-of-pocket for a monthly pass).
108	English	Yes	Simplifies the system, increases smooth functioning of the system
109	English	Yes	
110	English	Yes	Flat fares are easier to deal with. Now you just need to start collecting fares on the light rail (like they do in London-

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			you need a turnstile that activates when the card is tapped).
111	English	Yes	Public transportation is made for the public. Many people who use this service are low income or working class the backbone of King County and all deserve an opportunity to get around the city for whatever reason. Lowering it is a must because many people who pay cash struggle to get small change and it's embarrassing to beg the bus driver to let them on let the fares reflect the people who actually make use of this important service
112	English	Yes	I think it will help make rides more accessible and reduce the burden of having to get quarters for bus fair which can sometimes require an extra trip if a rider is not in an area where they can easily exchange bills for coins.
113	English	Yes	I live on a county line so the stop I have to take is right on the line and I have to pay an extra .2450 for a few extra feet is ridiculous. Plus, the quality and cleanliness of the rides are bad and dirty so why pay more for a few feet of dirty busses
114	English	Unsure	Worried that dropping fare will need to be supplemented by cutting routes.
115	English	No	Because st needs money and people that ride should pay for that service and keep the cost of parking down at st

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			facilities when that parking fee goes into effect
116	English	Yes	Cheaper is better!
117	English	Yes	Economically, bus services are a public good. These services are net income negative, but that isn't the point; the point is to provide an essential infrastructural service for the public, without which society (not only those riding) would suffer. Lowering the fare increases access to this service and generates positive spillover effects for society in general.
118	English	Yes	Simpler and cheaper
119	English	Yes	Simplicity allows buses to stay on schedule. People are more likely to ride on-time buses.
120	English	Yes	With inflation still an issue and most of the people using transit are low income, a cut in the cost will help no matter how small.
121	English	Yes	I support the change. Everything has gone up and so expensive. This would help reduce the burden. I see people getting on frequently without paying, which isn't fare.
122	English	Yes	It'd make things a bit easier for those paying full fare in cash or using ORCA e-purse.
123	English	Yes	Some people may not have the \$0.25 if paying by cash and have to put in a whole extra dollar.

				2024 Fare Change Engagement Survey — Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	124	English	Yes	I feel people would be more likely to ride for a lower price even if it's just 25 cents difference — it can add up to a lot over time!
	125	English	Yes	I support the fare decrease. Why wouldn't I want to pay less? I would save almost \$100 every year if the fare was reduced.
	126	English	Yes	Considering how much business public transportation is given in this state, I would see it as helpful if it the price got reduced a little more to match the metro pricing. But since that isn't an option the .25 cent reduction would be nice for all riders.
	127	English	Yes	Simplifying fares between different services makes sense rather than having buses cost more than riding Link.
	128	English	Yes	Keep it consistent with other fares.
	129	English	Yes	I think the \$3 fare would make it a more appealing bargain for riders who do pay for it themselves (my employer covers my pass). Anything to get more cars off the road would be fantastic!
	130	English	Yes	More in alignment with other public transportation
	131	English	Yes	Life is expensive. People who commute daily will benefit from this reduction.
	132	English	Yes	More people will take public transport if it is cheaper

	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	133	English	Yes	With all other costs of living going up it helps to make ends meet, even in small ways.
	134	English	Yes	
	135	English	Yes	50% of riders only pay \$3.00. They never have the quarter
	136	English	Yes	I will begin riding ST Express from South King County in November
	137	English	Yes	As someone who has a pass, an aligned fare with the link light rail would allow me to continue using my pass at a set rate no matter which form of service I'm using and would incentivize me to use different forms of transit to commute.
	138	English	Yes	An even amount, easier
	139	English	Yes	would make traveling easier with a single purse amount.
	140	English	Yes	I would appreciate a \$3 fare because it makes things more efficient and easier for me. I ride whatever bus gets to the Lynnwood transit center first to take my back to my car since the parking lot is always full now and after a long day of work I don't think about if I have money on my card since I have a monthly pass and it's hard to keep straight which bus costs which amount. I wouldn't mind if all busses went to a flat rate like the link rail I think it's a fair price for the services. Especially the 510 bus that one rocks and should get more trips!

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
141	English	Yes	Sharing the flat \$3 fee with the Link will make future transfer rides easier. The fare system will be more understandable for tourists and riders who use languages different than Sound Transit-provided translation.
142	English	Yes	I support this price reduction of 25 cents I personally think it should be more than the amount proposed 75 cents would be better for us sound transit riders.
143	English	Yes	I love travelling by buses and trains and Iam all in support of the reduction in fare.
144	English	Yes	
145	English	Yes	I like the idea to simplify fares. Often times, people associate certain agencies with certain fares (i.e. KCM at \$2.75). ST could work the same by being associated with a \$3 fare. It would also help me personally by bridging the gap between my ST trips and CT trips.
146	English	Yes	Easy round number and whole dollar
147	English	Yes	Lower costs increase the chance I will avoid driving
148	English	Yes	Having the fare be a flat \$3 would save me so much money in the long haul. I tend to ride the 522 to catch the link 5 days a week and the 25 cent difference adds up. The flat rate would make my e-purse go so much further. I would be

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
				saving \$2.50 a week, that's almost fare for another bus/link ride!
	149	English	Unsure	Can the system afford it or will they raise other taxes to pay for this?
	150	English	Yes	I really on the transits almost daily to get to work and come home. Even a small saving will amount to a lot over time.
	151	English	Yes	\$3 is a very reasonable fare. Wish Sound Transit could enforce these fares. Seems as though the majority of riders don't pay their fair share. If Link has \$3 fare, this would simplify the cost for many people.
	152	English	Yes	Simplification of payments across the various systems/avenues of travel would be beneficial and make things simpler to keep track of.
	153	English	Yes	While my ORCA card is subsidized by my employer for some people paying \$3.25 might be more of a hardship.
	154	English	Yes	Consistent with link fare
	155	English	Yes	It will be easier for all.
	156	English	Yes	Always good to pay less.
	157	English	No	The sounder trains Everett to Seattle is \$5, I think, and so the buss version would be now \$3, Is it that the train is that much better? Is there a drop off in use because the light rail is cheaper? It seem like the transit system is full of differences and this just would mean

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			loosing income for transit without a well defined reason
158	English	Yes	It makes fares more consistent
159	English	Unsure	Plus: makes it easier to get fare capping and lowers one-way fare and monthly pass cost Minus: reduces opportunities for transfer window extensions
160	English	Yes	
161	English	Yes	Helps with budget as I have to pay out of pocket
162	English	Yes	If it alligns with the new fares for the light rail that seems to make sense.
163	English	Yes	Making travel affordable helps everyone! It's a small change, but every little bit helps.
164	English	No	25 cents is not a make or break amount to whether someone will ride. While I support paying less, I would rather ST have adequate reserve funds to cover operating expenses, and any large downturn in service such as another quarantine.
165	English	Yes	Making travel affordable helps everyone! It's a small change, but every little bit helps.
166	English	Yes	It would provide a more unified transit system throughout the puget sound. In my opinion, it would make the express busses more desirable to both tourists, and those who don't use transit that often since they won't have to worry about a fare difference when planning

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			a route or transferring from Link to Bus or vice versa.
167	English	Yes	
168	English	Yes	It is rare that I can arrange to have coins with me every day that I ride the bus. I always end up putting in \$4 in one dollar bills because I don't have coins.
169	English	Yes	The reduction in far I do not care about: what I think is most important is aligning the two fares for ease of remembering, ease of simply telling people out of town "It costs this much on anything connected to mass transit".
170	English	Yes	Right now I'm paying \$7.50 per day to get to work. That adds up over time.
171	English	Yes	I commute every day to the office and although my work subsidizes part of the transportation cost, I am still paying close to \$100 a month which is not a small expense with my salary. I think lowering the fair would be a great way to help current commuters and promote more people to take public transportation.
172	English	Yes	
173	English	Yes	Affordability
174	English	Unsure	I am ok paying \$3 and think Sound Transit probably needs the extra money.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
175	English	Yes	Would be 25 cents cheaper for everyone
176	English	Unsure	I suspect you should charge what is required to sustain the service.
177	English	Yes	I would like to see more busses on routes, I would love to see busses to the Puyallup fair, like they used to. To Cheney stadium on game days. Etc. Not only is it more convenient for people but also allow people to use transit while they wouldn't ordinarily. Alot of people I know are terrified to ride public busses, lower fares would help.
178	English	Yes	Don't need quarters if paying in cash. Aligns with Light Rail fares.
179	English	Yes	Easier to understand
180	English	No	I don't mind paying the extra .25 cents. I was riding CT at \$4.25 (I really miss their service to downtown!) It's worth it to me to continue having the bus option for downtown Seattle service from Lynnwood. It's currently more convenient and dependable than the light rail.
181	English	Yes	Make it simple and consistent makes sense so no one is guessing / remembers which mode is how much
182	English	Yes	Simplifying the fare structure will make it easier for everyone to understand. And, a structure that is simple and easy to understand sets the stage for

			2024 Fare Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			better fare enforcement, should ST decide to do enforcement.
183	English	Yes	fewer impediments to all riders
184	English	Yes	As long as it does not increase other costs, such as parking, I support standardizing the fare and making it easier for cash payment for others
185	English	No	It's a good way to raise money for the city and my work pays for my pass so they can afford to pay it.
186	English	Yes	Taking the bus should not be more expensive than taking light rail.
187	English	Yes	It is just and would make traveling by transit more affordable even if it's a small change, after many trips per week it makes a difference!
188	English	No	Cost allocation (costs are higher per rider for bus service). Revenue generation (improve service or maintenance if a surplus is generated). Difference in value provided (bus service has higher quality and convenience than rail service).
189	English	Yes	If the fare price for the Sound Transit Express is going to be lowered, maybe I do have a chance to save even more money than ever before in the past 5 years.
190	English	Yes	Consistency with Metro and Link, no need for extra quarter in cash
191	English	Yes	\$3 flat fare is a move towards an integrated transit system that better aligns Link and ST Express services.

Response D	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			Efforts should be focused on increasing the number of people paying fares as opposed to maintaining higher fare prices.
192	English	Yes	I think it should be consistent with 1 & 2 Line fares since many do transfer from ST buses to 1 or 2 line services.
193	English	Yes	It helps with my transit after transferring from the lightrail.
194	English	Yes	For those that don't have an orca card it will save them money since who actually carries coins!
195	English	Unsure	For the extra quarter, can we afford overnight services?
196	English	Yes	I believe it will assist in raising ridership only if reliability of service can also be assured. Have seen an increase in bus service being cancelled from Lakewood to Seattle and the return routes. Have been forced to use E-Line to get to Sounder Train to make required appointments because buses have been delayed or cancelled. Many times have had to cancel appointments due to inefficiency or unreliability of ST Express busses.
197	English	Yes	Lowering the fare to \$3 would have many benefits. It would unify the fare with Link. It would simplify cash payments for fares. It would increase the affordability of monthly passes to fit within my employer's budget for transit subsidies.



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 			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
198	English	Yes	Seems it would be cost effective for ST so just go with it. But I see so many people that still ride free.
199	English	Yes	Easy if everything is aligned.
200	English	Yes	It should be a round number. Very few people carry cash anymore, let alone coins. The extra .25 is a nuisance for any rider that pays cash.
201	English	Yes	I support the change . Reasoning: Math and Hassle - We should be as supportive as possible to our lower wage earners - dropping the price helps! Removing the hassle of needing spare change reduces hassle = increases ridership potential=improves the bottom line.
202	English	Yes	Aligning the fares reduces confusion for riders. And I think light rail is seen as the more "expensive" option compared to express buses, so having a higher fare for the bus doesn't make sense.
203	English	Yes	Fare should be reduced and I always support that. But it should align with king county metros \$2.75 fare instead if you're really after consistent fares. Taking the link inside city limits should never cost more than regular bus fare, especially after similar metro bus routes were deleted in favor of the link. Reduce fare to \$2.75 not \$3.
204	English	Yes	l ride an ST express 4 days a week, twice a day, as part of my commute to work. My work doesn't reimburse me

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			or offer an orca card. I am allowed to select an amount of money to come out of my pre-tax salary to set aside for my orca pass. I spend around \$200 per month on bus fare. I do not have a car and have not driven in 10 years. Reducing the ST express fare even a little will mean a LOT of savings for me, and many other people in far more dire financial straits.
205	English	Yes	I don't ride it for a super long period of time so \$3.25 seems excessive when I sometimes ride metro buses or the light rail for a long longer distance for cheaper.
206	English	Yes	The regular bus fares are already a bit expensive at 2.75, but 3.25 to 3.00 would greatly lower my overall travel expenses.
207	English	Yes	I support the simplicity of the fare
208	English	Yes	Match Link Light Rail fare so as long as it maintains or improves current & future express bus routes. Would prefer more Light Rail transportation but express bus is the next best thing.
209	English	Yes	A flat rate across all transit is a great idea and simplifies fares if one takes bus and light rail.
210	English	Yes	Easier for riders.
211	English	Unsure	
212	English	Yes	
213	English	Yes	

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			2024 Fare Change Engagement Survey – Summary
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
214	English	Yes	It's simpler. People who are transferring won't have to match the extra 0.25. No one will need change to pay the fare in cash.
215	English	Yes	I would like to have fewer cars polluting and lower bus fares might help
216	English		
217	English	Yes	Simplicity for new riders and tourists. But we really need to raise the negative epurse threshold from -\$2.75 to -\$3.00 with this fare change to still allow one ride.
218	English	Yes	I'd say most people ride at least twice a day for the day they are riding (there and back) so giving the option for 2 ticket pass for the price of \$6.00 would be even better then just decreasing the single ticket to \$3.00
219	English	Yes	It'd increase the ridership. Also, easy to pay in even number.
220	English	Yes	It makes sense to match the fare to the flat light rail fare of \$3
221	English	Yes	It'll be simpler to keep track of the e- purse amount if every trip is an even \$3
222	English	Yes	I never have an extra quarter lying around. I usually have an employer ORCA, but the times I had to pay in cash (for myself or visitors) I just don't have loose change lying around and I end up having to pay \$4
	 214 215 216 217 218 219 220 221 	IDEnglish214English215English216English217English218English219English220English221English	ResponseLanguageaduit fare on ST Express from \$3.25 to 3.00?214EnglishYes215EnglishYes216EnglishYes217EnglishYes218EnglishYes219EnglishYes220EnglishYes221EnglishYes



Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
223	English	Yes	It makes travel affordable and encourages more people using public transport
224	English	Yes	Lower service quality, safety, fair payment enforcement by drivers no existing
225	English	Yes	Simpler for cash payers, which speeds it up for everyone
226	English	Yes	it's rounder and cheaper
227	English	Yes	It will make going from sound transit bus to light rail easier. Also when I pay cash it will be faster as I won't have to dig for change.
228	English	Yes	
229	English	Yes	I like thought of aligning costs accordingly
230	English	Yes	It matches the Light Rail fare
231	English	Yes	It allows low income riders who are not seniors to stretch their income.
232	English	Yes	Lower fare, why not?
233	English	Yes	it should match the 1 line fare. The first question was a little confusing. I take 522 route at least 60 times total per month back & forth to work. I take only the 522 route though. Let's be real not related to this, many don't even pay, they just walk on. Which is already unfair that some pay & some do not. So if the monthly pass is a bit less, I would feel better about that aspect.

			2024 Fare Change Engagement Survey – Summ
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
234	English	Unsure	I feel like it won't make a huge difference, but it would be nice to align with other fares. Most people that need a reduced fare can already find a way to get it.
235	English	Yes	Standardization of pricing makes a lot of sense
236	English	Yes	Simplifies fares
237	English	Yes	Will be easier to pay in cash due to not needing coins, in the rare occasion that I forget my orca card.
238	English	Unsure	How much do we need to pay to have a solid schedule where buses show up on/about the time listed on the schedule. I live in North Bend and work downtown Seattle. I used to wait for the 554 after work for 30 minutes some days an hour or more. Now I drive to Bellevue and catch the 550. I live in North Bend! So many things I'd rather do than wait for the bus for that extreme amount of time. Still some delays going home but nothing like 554. Better communication would be appreciated. Especially as the weather turns. Thank you for the service you do provide.
239	English	Yes	I think it's simpler for cash users. My main concern would be if this causes a revenue loss that would require limiting infrastructure and development

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
240	English	Yes	I support \$3. Easier to transfer to Link rail without checking my e purse every time I use Sound transit bus
241	English	Yes	A flat fare seems reasonable. In addition a \$3 fare would be easier for those paying cash it seems
242	English	No	Small enough price to pay. Would like to add a few more cars especially to the Seattle Tacoma 2:35 run.
243	English	Yes	When I pay with cash it would make it easier to use exact change. I find myself fumbling around trying to get that last 25 cents.
244	English	Yes	
245	English	Yes	More affordable and makes fares across ST system easier to remember.
246	English	Yes	When I pay with cash it would make it easier to use exact change. I find myself fumbling around trying to get that last 25 cents.
247	English	Yes	It encourages taking the bus vs driving and paying for parking and maybe a toll. Makes it clear to new transit users that one fare can be used for light rail and all buses.
248	English	Yes	I believe simplified fare structures help "demystify" using public transportation and therefore make it more attractive to current and potential customers. I'm not only a retired transportation driver and manager, but I have extensive experience as a user of many different transit systems.

2024 Fare Change Engagement Survey – Summary Report

Response	Language	Do you support lowering the	Please describe your reasoning for supporting
ID		adult fare on ST Express from \$3.25 to 3.00?	or not supporting a change to a \$3 fare:
249	English	Yes	Cheaper
250	English	No	Bring other fares up to 325. I don't think ST is profitable is it?
251	English	Yes	It doesn't impact me because my employer pays for my Orca card but I support simple.
252	English	Yes	I like the consistency, as well as anything that makes transit more accessible and an easier choice for all.
253	English	Yes	I support any strategy that encourages all kinds of people to ride transit for all their transportation needs, or as many as feasible.
254	English	Yes	
255	English	Yes	
256	English	Yes	Simpler in alignment with other fare.
257	English	Yes	This is a great step, can help many riders struggling with inflation
258	English	Yes	Fair and reasonable
259	English	Yes	Flat rate fee rounded to the dollar makes sense
260	English	Yes	Better for all concerned
261	English	Yes	I think simplifying the rates across the system and types of transportation will encourage more folks to ride and to feel like they can ride with confidence knowing how much it will cost. I am happy to pay more but I am lucky and privileged to have a job and lifestyle where this change will not impact me. The easier it is for folks to figure out a

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			transit system, the more likely they are to ride and to tell others about how easy it is to ride which encourages more ridership.
262	English	No	We need to increase fares to make transit more sustainable
263	English	Yes	save me money
264	English	No	Operating costs are not the same.
265	English	Yes	I am in favor of simplifying the fare structure. I usually transfer tonor from light rail.
266	English	Yes	I feel aligning fares across multiple transportation platforms makes sense. Especially for those that purchase or pay their own way.
267	English	Yes	People rarely carry change nowadays and the days of transfers are over. It makes sense to make it easy for people who are paying cash to ride.
268	English	Yes	Simpler pricing for cash options
269	English	Yes	I think it's smart to align the ST Express fare with the Link flat fare. Plus, it's more money that us riders get to keep in our pockets!
270	English	Yes	More equitable
271	English	Yes	
272	English	Yes	I believe that its a fair price for going from 1 county to the other also not everyone has a quarter on them if they pay with cash.

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			2024 Fare Change Engagement Survey — Summ
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
273	English	Yes	Better for mine and my employers wallet.
274	English	Yes	
275	English	Yes	I never believed that the \$0.25 surcharge to support LIFT was a fair burden to foist upon full-fare transit riders. This cost is something that the public writ large should share in (or the program should end).
276	English	Yes	
277	English	Yes	I think it makes sense that the fare for public transit should lol align with the same prices, especially if the same card is offered for all forms of transportation. Not only that, but the buses, which I take to commute from Everett to downtown Seattle for work, are in need of major cleaning (the buses are literally a Petrie dish of disgustingness) and are in dire need of cleaning and maintenance. It would be nice not to have to pay more for a mode of transportation that if swab tested would come back with various types of bodily fluids, bacteria, and worse. Don't get me wrong, I will keep using the express bus, because traffic is horrendous and the light rail isn't expected to reach Everett for years. Living in Everett, it's the only mode of transportation for the commute that is the most efficient and convenient and that extra 25 cents does add up!
278	English	Yes	Less is always better

 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
279	English	Yes	Round numbers are always easier to pay in cash, and deduct more evenly from the Orca purse. I support making it an even \$3.
280	English	Yes	More accessible public transit is a win for everyone!
281	English	Yes	Based on my observations riding the bus, a lot of people don't pay since they can't afford the bus fare. Lowering the fare will make it more affordable and hopefully encourage more people to pay
282	English	Yes	I can afford the \$3.25, but if a lower price is likely to help more people afford transit, then I support the change. I ride home from the airport and so many people end up riding for free because they don't carry paper money- is there a QR code people can scan to purchase a ticket so they don't have to download an app?
283	English	Yes	
284	English	Yes	It's less money for me. It might help increase ridership. It's a rather small change overall.
285	English	Yes	it would make all the fare calculations easier for those paying in cash, who carries quarters?
286	English	Unsure	Would have faster boarding for cash psg. If they only had to put in bills, not an addional coin also. Would make a clearer fare structure across the

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			system. But this would cause a loss of income to ST.
287	English	Yes	Round number. No change needed.
288	English	Yes	Taxes are too high
289	English	Yes	I was support even making it lower for shorter runs such as the 596 but keep it at three dollars for things like the 578
290	English	Yes	It might get more people to use public transportation.
291	English	Yes	Because I already pay for the service in the form of car tabs, sales tax and property tax. I shouldn't have to pay any fare to use the service.
292	English	Yes	uniformity
293	English	Yes	Keeps things simple
294	English	Unsure	Never going to complain about paying less, but if there end up being less buses because of the lower fare, I'd rather pay the extra 25 cents to keep them running as they are now.
295	English	Yes	It makes sense to have the same flat fare for all Sound Transit bus and light rail trips.
296	English	Yes	Less of a burden for most riders
297	English	Yes	\$3 will encourage more people to ride. It is also easier to pay in cash on days that I do not have my ORCA card
298	English	Yes	A \$3 flat fare is much easier to remember (and have exact change for), eliminating uncertainty for potential

			2024 Fare Change Engagement Survey — Summa
Response L ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare: riders. I've often paid with a \$5, just to
			avoid looking uncertain at the price.
299	English	Yes	I usually ride only metro because ST costs a lot more. I used to like riding the 522 but between the difference in fare and tough times it saves a lot of money to ride the 372 instead.
300	English	Yes	Better affordability and fare alignment with other ST modes
301	English	Yes	I support a change to a \$3 fare to match with the link flat fare for the following reasons: - To be fair for passengers taking the public transportation crossing counties To encourage more people taking public transportation when the cost of living is becoming unaffordable To easily manage balance in their Orca card with even dollar numbers, no cents Please consider to increase from 2 hour transfer window to 3 hours that will be greatly appreciated as busses often run late due to heavy traffic nowadays. Passengers often pay more when busses are stuck in the traffic resulting in late connection to other busses, even 1 minute lateness of the bus still costs passengers paying a new fare . That is not passenger's fault at all. It ends up more costly to ride public transportation.
302	English	Yes	Simplifies things
303	English	Yes	People without Orca cards don't have to worry about change

2024 Fare Change Engagement Survey — Summary Report

 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
304	English	Yes	It is more affordable
305	English	Yes	It helps keep the fares consistent across different platforms and makes it more accessible to more people. The more consistent fare is helpful for people who want to buy a monthly pass for a specific value and not have to overpay for what they ride most or have to keep track of ePurse to pay for the higher fare on a few trips.
306	English	Yes	If y'all can afford it, I don't see why not. It's cheaper for me
307	English	No	Will this cause the taxpayers who don't use transit to have to pay more?
308	English	No	Lots of rides don't pay
309	English	Yes	
310	English	Yes	lt's easier because there isn't change provided if you don't have correct change
311	English	Yes	Helps the poor
312	English	Yes	it's putting all the transportation options in line with each other
313	English	Yes	
314	English	Yes	Making things simple and fair
315	English	Unsure	Doesn't affect me directly, but it would be nice to have the fare help pay for the light rail and bus service by those who use it the most rather than in car tabs
316	English	Yes	There should be consistency between ST buses, Metro buses, and Link.

 			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
317	English	Unsure	Doesn't affect me or anyone I know.
318	English	Yes	It makes it simple and consistent with other fares.
319	English	Yes	Making fares uniform across all transit modes makes sense. Buses are generally slower than light rail so they shouldn't cost more.
320	English	No	The costs of acquiring buses and the support services (labor, maintenance) are not going down. The costs of LINK keep going up (across the lake section is being pushed back again). ST needs all the revenue it can get.
321	English	Yes	Simplicity
322	English	Yes	As I pay a reduced fare, I cannot fathom how anyone can afford to transit through this community. I think of the young adults who cannot afford a vehicle, surely you understand why, but are plagued with needing to get to work. Riding transit is not easy. Schedules are hectic at best, resulting in overstressed passengers. Any assistance concerning rates are appreciated.
323	English	Yes	Lowering fees is always best to help families who have to pay for the full fares.
324	English	Yes	Maybe encourage ridership
325	English	Yes	It would save me money and lower the type of pass I have to purchase to get to work! I commute by bus 3 times a week. It would be so convenient to

 			2024 Fare Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			have one pass that qualifies for the lightrail and my work bus.
326	English	Yes	I agree with the premise that lowering the adult Express bus fare to align it with the new Link flat fare would simplify the fare structure for riders and ultimately make the service more equitable.
327	English	No	l support a fee that keeps Sound Transit in good fiscal order
328	English	Yes	Aligns with other transit options and would only further promote people taking public transit.
329	English	No	Everyone needs to pay \$3.25 so sound transit has funding to provide services
330	English	Yes	Because the fare between the bus and light rail would be the same and there would be no need to pay additional e- purse funds
331	English	Yes	It's expensive out here. Fare needs to be as low as possible or free
332	English	Yes	It simplifies things on the rider end while making transit more accessible.
333	English	Yes	A lower fare on the bus would offset the higher (on average) prices that I pay for Link trips now that they're a flat fare.
334	English	Yes	The flat \$3.35 fare penalizes short trips like route 550 in the non-functioning gap in the 2 Line, route 522 from Roosevelt to Lake City, and route 512

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			from Lynnwood Station to Ash Way P&R.
335	English	Yes	I support \$3 fare because I felt the current fare (\$3.25) is too expensive.
336	English	Yes	
337	English	Yes	I have no issues with that proposal
338	English	Yes	faster to board for cash paying customers 0 make it more convienient
339	English	Yes	Cheaper is better
340	English	Yes	It should be uniform across the system
341	English	Yes	I've paid the Express full fare rate (\$3.25 or equivalent) on the Orca card for a monthly pass for the past 11 yrs. That's \$117 x 12 = \$1404 per year for the past 11 years on a low income budget. If the Express fare drops to \$3, I'll pay \$108 per month, saving \$9. Paying \$108 x 12= \$1296 per year would give a savings of \$108 per year. It would be muchly appreciated by my budget and my wallet.
342	English	Unsure	I would be concerned that routes will be eliminated or reduced frequency.
343	English	Yes	Cash payment is faster.
344	English	Yes	aligning the fare to \$3 reduces the confusion for riders and makes it slightly more affordable!
345	English	No	You cancel too many times
346	English	Yes	It's a nice even number. You don't have to look for change

2024 Fare Change Engagement Survey — Summary Report

 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
347	English	No	In two years, can you guarantee there won't be a fair increase? Don't think so.
348	English	No	Inflation and cost of operation!
349	English	Yes	1
350	English	Yes	It would align it with the light rail fare and make it easier to keep track of how much I need to spend on transit
351	English	Yes	Seattle is expensive and I use the bus for work. It has enabled me to survive
352	English	Yes	I want all the major services to cost \$3 or less, so my employer will provide me the ideal level of monthly pass (\$108). I also want to see the impact of change fumbling at the front of the bus be minimized.
353	English	Yes	It's an even friendly number that makes sense with Link.
354	English	No	There's no need to lower the fare. If I ride link or an express bus, I just look up the fare rate and pay it. I'm sure transport costs aren't going down, so why would you lower the fare?
355	English	Yes	
356	English	Yes	I support if the monthly rate reflects a savings as well. If not, what's the purpose of having the monthly rate
357	English	Yes	It make sense. Busses shouldn't be a higher price than light rail. Light rail is more reliable. If anything, it should be the other way around. Why are you even doing a survey on this? Idiots!

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
358	English	Yes	So much easier for people to pay and not search for change. Rounded amounts on cards are easier to track.
359	English	Yes	I appreciate in transparent pricing that matches the other available modes of transportation. I already think the pricing model is fair but confusing when taking multiple modes of transit. When paying per ride (as opposed to a monthly pass) I am doing the best I can to math how much I need to put on my orca card each month. I live paycheck to paycheck.
360	English	Yes	l hope a lower fare will increase ridership.
361	English	Yes	I think it will help with more to ride because they will have an easier time coming up with the fare.
362	English	Yes	It feels more equitable for those of us not serviced by the light rail
363	English	Yes	I think it's good to have a flat rate across the system to be able to better plan out budgets, it would also make it easier to use cash without a coin
364	English	Yes	As a loyal transit rider, I do support the change. Many riders will appreciate saving money over time. It will also encourage more people to take transit when they see the cost to ride is lower.
365	English	Yes	It helps make reloading the e orca purse simpler and please everything else is so expensive these days lowering the price might make it easier

ResponseLanguageDo you support lowering the state to 3.00 for people to use the routes instead of walking places366EnglishYesIt will make riding sound transit more affordable.367EnglishYesIf paying by cash no change.368EnglishYesIf paying by cash no change.369EnglishYesIf paying by cash no change.369EnglishYesSimplicity of the bout buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this way before.370EnglishYesSimplicity and affordability. Simple as that.371EnglishYesThis will make it easier to remember what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the future374EnglishYesThis will make it easier to remember what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the future375EnglishYesConsistency with LINK. Or increase LINK to \$3.2.5. Just make them the same. Less confusion is good.				
366EnglishYesIt will make riding sound transit more affordable.367EnglishYesIf paying by cash no change.368EnglishYesIf paying by cash no change.368EnglishYesThis is a no-brainer. And I genuinely think that no one that sound transit put any forethought into simplifying the Link fare because they're so focused on trains they forget about buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this way before.369EnglishNo370EnglishYes371EnglishYes373EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes		Language	adult fare on ST Express from	
366EnglishYesaffordable.367EnglishYesIf paying by cash no change.368RigishYesThis is a no-brainer. And I genuinely think that no one that sound transit put any forethought into simplifying the Link fare because they're so focused on trains they forget about buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this way before.369EnglishNo370EnglishYes371EnglishYes372EnglishYes373EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes376EnglishYes377Saught Yes378Yes379English374Saught Yes375English375Yes375English375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375<				
368EnglishYesThis is a no-brainer. And I genuinely think that no one that sound transit put any forethought into simplifying the Link fare because they're so focused on trains they forget about buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this way before.369EnglishNo370EnglishYes371EnglishYes372EnglishYes373EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes376EnglishYes377EnglishYes378Yes379EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375Yes375Yes375Yes375Yes375Yes375Yes375Yes376Yes377Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes375Yes <tr< td=""><td>366</td><td>English</td><td>Yes</td><td>-</td></tr<>	366	English	Yes	-
368EnglishYesthink that no one that sound transit put any forethought into simplifying the Link fare because they're so focused on trains they forget about buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this way before.369EnglishNo370EnglishYesSimplicity and affordability. Simple as that.371EnglishYesThis would benefit my family.372EnglishYesThis would benefit my family.373EnglishYesSimplicity and affordability. Simple as that.374EnglishYesThis wull make it easier to remember what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the turure375EnglishYesConsistency with LINK. Or increase LINK to \$3.25. Just make them the same. Less confusion is good.	367	English	Yes	If paying by cash no change.
370EnglishYesSimplicity and affordability. Simple as that.371EnglishYesThis would benefit my family.372EnglishYesThis would benefit my family.373EnglishYesThis will make it easier to remember what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the future375EnglishYesConsistency with LINK. Or increase LINK to \$3.25. Just make them the same. Less confusion is good.	368	English	Yes	think that no one that sound transit put any forethought into simplifying the Link fare because they're so focused on trains they forget about buses. So when they saw the fair structure finalized, they thought "oops, now it's more expensive to take the bus than the train" Should of thought about this
370EnglishYesthat.371EnglishYesThis would benefit my family.372EnglishYes373EnglishYes374EnglishYes375EnglishYes375EnglishYes376YesConsistency with LINK. Or increase LINK to \$3.25. Just make them the same. Less confusion is good.	369	English	No	
372EnglishYes373EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes	370	English	Yes	
373EnglishYes374EnglishYes374EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375EnglishYes375Yes	371	English	Yes	This would benefit my family.
374EnglishYesThis will make it easier to remember what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the future375EnglishYesConsistency with LINK. Or increase LINK to \$3.25. Just make them the same. Less confusion is good.	372	English	Yes	
374EnglishYeswhat to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the future375EnglishYesConsistency with LINK. Or increase LINK to \$3.25. Just make them the same. Less confusion is good.	373	English	Yes	
375EnglishYesLINK to \$3.25. Just make them the same. Less confusion is good.	374	English	Yes	what to pay, and make transferring easier. Also, having more fares be the same would make a fare-capping system easier to implement in the
376 English Yes	375	English	Yes	LINK to \$3.25. Just make them the
	376	English	Yes	

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
377	English	Yes	Streamlining
378	English	Yes	it should be free because I'm a lot of taxes on my tabs
379	English	Yes	Consistency of price will make system easier to use for both residents and visitors to area.
380	English	Yes	Hopefully the amount I pay monthly for my card after support from my employer will also go down so I can save \$
381	English		Doesn't apply
382	English	Yes	The less people have to keep track of fares the more they may ride
383	English	Unsure	If you can afford it, that's a great idea. I wouldn't want you to lower the fare and then have to cut routes.
384	English	Yes	More people will ride the bus if they think it is cheaper. Increased ridership will help justify the demand for more frequency. Buses in other countries come every 2 minutes. We can do that too.
385	English		
386	English	Unsure	
387	English	No	Sound Transit is robbing us all taking away buses for slow light rail that takes tooooooo long to get downtown Seattle and no seating. Stopped taking and driving. How dare you charge for parking after charging us in taxes! Poor management and planners. Single tracks one way. Don't skip stops on

2024 Fare Change Engagement Survey – Summary Report

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			certain trains to speed up commutes for south end riders to Seattle.
388	English	Yes	Even and easy for people to remember
389	English	Yes	It should be \$2
390	English	Yes	Reduces the cost and makes it simpler for everyone.
391	English	Yes	It doesn't seem like much per trip but for some people (esp minimum wage workers) it might add up to a decent amount of savings over time.
392	English	Yes	With Price going up everywhere this will help people that can't afford transportation.
393	English	Yes	cheaper, fairer for all
394	English	Yes	The fare would fall in line with my pass saving me over 20 a month.
395	English	Yes	Just to make it a lot more affordable
396	English	Yes	I support this change to remove any barriers to more widespread use of transit services.
397	English		
398	English	Unsure	
399	English	Yes	I support Sound Transit. If they decide this is what they want to do then I support the change.
400	English	Yes	
401	English	Yes	

 			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
402	English	Yes	Would help my household finances and make me more likely to ride the bus more often.
403	English	Yes	Allows more access to everyone. Hopefully more riders translates to more routes and frequency.
404	English	Yes	saving money is good but if i had to pay more to continue o ride the ST Express I would
405	English	Yes	Since I pay with cash it's much easier not to worry about carrying that extra quarter or having to round up to \$4
406	English	Yes	Having a flat fare that is the same across Link light rail and ST express busses would make it easier for people to navigate the transit system. With several agencies on the ORCA system and the frequent need to ride several systems to get to a destination, the fare schedule can be complicated enough. \$3 across the board makes it easier for people who are new to the system or don't ride it frequently to understand what they'll pay. It would also encourage ridership. The reduction in one way fare cost would also reduce the cost of a monthly pass to ride those routes, making it more likely that price sensitive people will ride the bus.
407	English	Yes	Makes fairs consistent across modes.
408	English	Yes	I can buy a single pass for the month and not have to worry about having extra money in my e-purse

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
409	English	Yes	In actual fact, I would prefer that my employer sponsor a "monthly pass" / "flat fare" - this would be easier to manage, more predictable, would have less overhead, and less concern for "running out" of balance at the end of the month. I am aware that Sound Transit has such options. However, feedback from employers seems to indicate that it is "too challenging" to navigate these fare-options.
410	English	Yes	It simplifies fares
411	English	Unsure	I am not sure if fare reduction will do the right thing for other area where transit service is insufficient that needs this revenue to fund better service. If there is a revenue stream ST can hold on, shouldn't ST keep it so it can better fund the system and rely less on funding unless it is proven true that service really covers a lot of disadvantaged demography. Whoever evading fare won't stop evading fare just because you reduced fare. If there is a need to help low income population, make reduced fare pass more accessible rather than just reducing overall fare rate. Keeping revenue recover rate at certain level helps transit agency maintain some level of resilience when service level needs to be adapted to respond to demand growth
412	English	Yes	I think it is a good thing to being the fare down to match Link Light Rail. STX bus routes typically make trips similar

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			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare: to Link Light, and it would make it more similar, which would lead to an increase in ridership
413	English	Yes	I am okay either way. I think there are folks who cannot afford the 3.25 and then there are others who can, so why not reduce for everyone across the board.,
414	English	Yes	It makes sense to make the cost match the new Link fare. This simplifies the system further and allows for easier cash payment by riders.
415	English	Yes	public transport fares should be as low as possible, even free. It is more equitable to lower fares to allow for lower income people to be able to access work, school, errands, etc
416	English	Yes	Flat fare for regional service makes sense, supports long-distance fare routes.
417	English	Yes	Dropping the cost of ST Express makes it more competitive with other bus services provided in the region. It also assists with transfers between ST Express and Link, as they would now share the same price point.
418	English	Yes	
419	English	Yes	It would alleviate confusion and help people/families struggling financially.
420	English	Yes	Cheaper fares make public transit more accessible.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
421	English	Yes	Makes it align with what I'm paying for Link Light Rail
422	English	Yes	Transit should be free, however, this change makes sense to align with the light rail price change.
423	English	Yes	
424	English	Yes	simple and consistent is better
425	English	Yes	If you want to align it with your other route it makes the most sense to stay consistent in your costs
426	English	Yes	Aligning the fare to match Light Rail is an excellent idea
427	English	Yes	Economy
428	English	Yes	Just seems easier to keep track of what you are paying out
429	English	Yes	Simplifying fare structure, and ensuring price parity. Now that Link is being treated like a long distance rail service, ST Express should be priced the same
430	English	Yes	So I don't need to pay extra for only one segment of my trip
431	English	Yes	For me personally, I support because I am a contractor with ST and think we should have some type of discount already.
432	English	No	Help fund transit to continue expanding the system
433	English	Yes	No reason for the fare to be more expensive than the light rail. I'm in

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:	
			favor of lowering the price further than \$3.	
434	English	Yes	My employer saves money	
435	English	No	.25 Adds up to ALOT of \$ taking it X's the # of Transit riders each month and year. Sound transit provides a 1st class service. I like & use STX and Lite Rail they just cost \$. Also if the fare is reduced sooner or later it will need to be increased!! Increases can be tough and unpopular.	
436	English	Unsure		
437	English	Yes	All transit should be free. Any effort to reduce cost for riders is supported by me.	
438	English	Yes	keeping the flat rate, I would ride more.	
439	English	Unsure	I like the concept for ease of use for customers. I don't know what the impact is on revenue. Sound Transit is not self supporting, so a fare decrease most likely means a tax increase.	
440	English	Yes	As more aspects of society move towards cashless operation, people are unlikely to have an extra quarter in their pocket to pay the fare. It would streamline and simplify things to have it be a flat round number of dollars and to be the same price as the Link light rail	
441	English	Yes	I think having the same fare for ST buses and Light rail would make it easier for everyone, no having to remember which ride is which fare. It's	

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			nice that ST is considering lowering bus fares instead of raising Light rail to match the current bus fare.
442	English	Yes	Its too expensive especially catching 2- 3 buses a day
443	English	Yes	We Need to Discuss on Cost Cutting on Operating and Capital Cost.
444	English	Yes	We have to Save Money , Cut Cost and Pay Bills .
445	English	Yes	
446	English	Yes	It makes sense and is less confusing for riders to pay 3 dollars for all sound transit routes.
447	English	Yes	Makes it easier for people who pay with cash to not need coins
448	English	Yes	Makes transit more accessible to people:)
449	English	Yes	
450	English	No	
451	English	Yes	Hopefully encourage adults to use the ST Express more than they do now which would increase revenue and available funds for continued maintenance and expansion.
452	English	Yes	More affordable for the low income demographic.
453	English	Yes	
454	English	Yes	The lower cost means more riders means fewer cars on the roads. Busses are a service. The fares should

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			2024 Fare Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			be kept as low as possible while still keeping a clean and safe system.
455	English	Yes	Affordability
456	English	Yes	Promotes use of the service
457	English	Unsure	I don't care. I just want enough parking made available at the Lynnwood Center to make it worthwhile to take the light rail where I need to go.
458	English	Yes	It would align with my use of the light rail and be a similar price. Also the price is hard on a teachers pay
459	English	Yes	
460	English	Yes	It makes it more affordable for all and in line with the new light rail fee.
461	English	Yes	I agree that it would less confusing if Sound Transit was the same price.
462	English	Yes	It's affordable especially when you're relying on it as your means of transportation to work
463	English	Yes	I support the fare to go to \$3 as I use the ST express everyday in a week .decrease of \$0.25 will be a big difference on my fare expenses .
464	English	Unsure	It's a relatively cheap fare for intercity travel. I support lowering the current fare but not if it will ever limit the ability to expand the system. I recognize I'm not a paying user and am definitely bias but we've been through cuts due to a budget (Pierce Transit operated routes). So as long as the two aren't my

 			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			related. Transit should ultimately be entirely free
465	English	No	The existing structure is simple and charging more to travel longer distances is entirely reasonable. There is no reason for short-distance riders trying to use local services to subsidize commuters.
466	English	Yes	
467	English	Yes	It will be easier to pay, for one thing. Most people don't carry change. Also, a lower gate will encourage more people to ride. And this will make my Orca card last just a little longer.
468	English	Yes	It is simpler, consistent, and supportive of lower income riders
469	English	Yes	To align with \$3 light rail fare, and make transit riding more affordable.
470	English	Yes	It will allow consistency in pricing across the Puget Sound transit agencies.
471	English	Yes	
472	English	Yes	
473	English	Yes	
474	English	Unsure	I feel that public transportation should be free for everyone. Many people who take public transportation often do it because they want to save money or can't afford a car. Not all of us are super wealthy.
475	English	Yes	Way too expensive



 			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
476	English	Yes	Easier to calculate cost
477	English	Yes	The light rail is expensive as is, reducing the fare reduces complexity and also puts it into the \$3.00 range of the monthly pass.
478	English		
479	English	Yes	
480	English	No	The transit systems need to be self sustaining (fares/ usage covers everything). By lower the fare costs you will put the burden on people not using the transit system (looking at RTA tax, and ferry systems). If you can't be self sustaining; cut routes, jobs, or services.
481	English	Yes	Aligning with Link Light Rail
482	English	Yes	I do believe that three dollars will simplify it. As someone who has had outside guest visit Seattle, it would be easiest for them to just need three dollars cash. Figuring out the pass for a one time guest isn't as easy. Plus, people work best with consistency so matching the link transit is a good idea. Allows those with a looser grasp of English, a better chance of understanding how to pay for a ride
483	English	Yes	It would simplify the fare structure and make things less confusing for riders, especially those without an orca card. I've been less likely to take ST express routes recently because I have a \$3.00

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			puget pass, which doesn't cover the current st express fare
484	English	Yes	More affordable
485	English	Yes	cheaper easier more convenient
486	English	Yes	Standardization
487	English	Yes	
488	English	Yes	ST is not an option for me but lowering the fare will make it easier for those that need it and have been terribly affected by inflation
489	English	Yes	saves money
490	English	Yes	
491	English	Yes	As a fellow commuter to work it will benefit me because I also take the light rail \$3, having that flat rate Is easier
492	English	Yes	
493	English	Yes	Anything to entice more people to take transit.
494	English	Yes	It aligns more with the changes recently made to the light rail fares. And it would save me nearly ten dollars a month on a pass.
495	English	Yes	It's easier to keep track of, the math is easier and sometimes I take the light rail when traffic is really bad or there's a home sporting event so it would be nice to have it be the same price across the Sound Transit network of transportation.
496	English	Yes	l'm poor.



Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
497	English	No	
498	English	Yes	
499	English	Yes	simplicity is underrated, although the flat \$3 Link fare isn't really fair to riders taking shorter trips. You need faregates.
500	English	Yes	unified structure, easier access to transit
501	English	Yes	
502	English	Yes	I think it would allow for better accessibility and economic equality. 25 cents adds up quickly and can encourage others to use public transportation more.
503	English	Yes	Cheaper is better
504	English	Yes	Lower cost will encourage more riders
505	English	Yes	transit should be accessible for everyone
506	English	No	King County riders should pay \$4 per trip or \$6 for all day. Pierce County should pay \$3 or \$5 for all day. Take the burden off of property tax owners and enforce fares. Senior should be free & under 17y 364d passengers should be \$1 or \$10 per every five day work week.
507	English	Yes	I presented the idea to ST via Twitter because IMHO, it does NOT make sense to charge more for the CHEAPER version of transit - especially as the cheaper bus lines SHRINK their coverage in distance to funnel riders onto the trains. Those trains cost more

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			to build, maintain, and run than nearly the ENTIRE fleet of buses, so why are the buses more expensive to ride. Make everything \$3 flat because I'd take link from Everett to Tacoma for \$3 before transferring to a bus halfway through for an additional \$0.25.
508	English	Unsure	Because we pay enough in taxes as humans and Americans of this country I think it should be free
509	English	Yes	Flat fare across the board makes for simple, easy-to-understand process. Soon, I will be an adult and the lower fare is preferable, especially for a young adult that cannot afford their own car.
510	English	Yes	
511	English	Yes	Many riders don't have fare already. Maybe more would if they could
512	English	Yes	
513	English	No	My main concern is funding for the transit system. Would the loss in budget be made up in some way? Would expansion and maintenance slow as a result of this change?
514	English	Yes	
515	English	Yes	l take in total 6 buses a day from home to work
516	English	Yes	Lower fare is always good. I worry that a decrease in fare might lead to a decrease in service.
517	English	No	

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	518	English	Yes	Helps make it easier to access and standardizes with link
	519	English	Yes	It might get more people to ride transit.
	520	English	Yes	The economy is so high that will help a lot of people
	521	English	Yes	Hoping it would encourage more riders and make it easier to pay by cash
	522	English	Yes	Simple, Easy to plan for. Transfers between Light Rail and Bus will be smoother.
	523	English	Yes	Make it consistent and for those with cash it's easier. Many times riders don't pay/ have the change anyway so are only paying \$3.
	524	English	Yes	\$3 is just simpler. Since I ride both the link and express bus I will know that they are both the same fair no matter what. Since the flat fair upped my link ride the flat \$3 for the bus evens it out a bit.
	525	English	Yes	Making a consistent fare makes sense. Fare imbalances make it harder for cash riders.
	526	English	Yes	It is way too expensive. Might as well drive at that point instead of taking the bus. Round trip that is 6.50 and usually I take another mode of public transportation that is not compatible with the fair type paid on ST. 3.00 is still expansive but better than no change at all to the current situation.
	527	English	Yes	If you pay in cash, it is easier to only stock your wallet with one dollar bills.



			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			Keeping change in your possession is a
			pain. Not to mention it slows down
			boarding time. Ideally the ORCA card
			readers should be able to read
			credit/debit card chips instead of
			requiring everyone to have an ORCA
			card. The London UK bus and "Tube"
			system has been reading credit card
			chips since before 2015 and it works
			really well. Orca cards should be
			primarily reserved for "special fare"
			passengers. Londoners have an
			"OYSTER" card system instead of an
			Orca card system. But few people use
			it because it is so much easier to use a
			credit card. People traveling to Seattle
			would rather use a credit card than try
			to figure out the complicated ORCA
			vending machines. Given the huge
			number of people who visit Seattle
			every year, it would be worth it to invest
			in upgrading the card reader system.
			I think it would simplify things to have
500	–	N.	the Express fare be the same as the
528	English	Yes	light rail fare & make it easier to plan
			travel on Express routes
529	English	Yes	Flat rate. Accessibility for others.
525	Linguisti	165	ratrate. Accessibility for others.
530	English	Yes	Make it equitable! No reason for some
			to pay more than others
531	English	Yes	
532	English	Yes	Equity.
533	English	Yes	Easier for those that don't have
	Ū		employer or school pay for their orca

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			card. Having to carry a quarter is not as easy as we expect.
534	English	Yes	People shouldn't have to pay to go to work especially if it's more environmentally sustainable
535	English	Yes	Lower cost for the bus makes it more accessible to those who need access to travel the most
536	English	Yes	cheaper is always better
537	English	Yes	Lower cost
538	English	Yes	Family saving
539	English	Yes	
540	English	Yes	I commute to Seattle twice a week taking 2-3 modes of transportation (streetcar/bus or train/bus) which adds up. Reducing the fee would help lower my transportation costs.
541	English	Yes	Easy to calculate
542	English	Yes	This gives more people the opportunity to ride the express bus being more affordable and accessible.
543	English	Unsure	 We do not have enough drivers for the amount of riders we already have. On April 1st, ST permanently cancelled 3 of the 5 routes I used to be able to take from the Tacoma Dome Station to get to work on time. What is the logic behind a push to lower revenue and add ridership? And most importantly, NO company will ever willingly take a loss in revenue, so where is that extra \$.25 per rider going to come from to



Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:	
			make up the difference? Taxes? Wages? ST needs to put money into hiring drivers.	
544	English	Yes	I will save money since I commute to work daily to airport.	
545	English	Yes	It would increase ridership and save us regular commuters some money.	
546	English	Yes	Public transit keeps people from driving alone. Seattle usually gets the discounts that aren't provided to Tacoma and lots of people struggle with paying bills. Cutting down the fare could be a game changer for lots of people struggling to make ends meet.	
547	English	Unsure	Unclear how reduced fare will affect ST express operations.	
548	English	Yes		
549	English	No		
550	English	Yes	It's more affordable for people who are trying to make ends meet.	
551	English	Yes		
552	English	Yes	I am poor, so the reduced fare will help greatly	
553	English	Yes	I would love a rate reduction, since the Sounder train is also really expensive; my transportation home.	
554	English	Yes	I believe good public transit should be available to everyone.	
555	English	Yes	Flat fee is better and no need to find change for those that need it	

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
556	English	Yes	Makes everything the same No surprise fares or hassle
557	English	Yes	To help commuter's money
558	English	Yes	It will help a lot with my troops from Tacoma to Seattle and back. I spend about 50 dollars a month.
559	English	Yes	
560	English	Yes	Money is tight for almost everyone everywhere, so I don't think anyone would have a problem with saving 25¢ every time they ride :-)
561	English	Yes	Reducing fees creates equity - and bringing all the various services under a standardized pricing model makes them more approachable esp. for people new to riding the local transit.
562	English	Yes	
563	English	Yes	I think a base fare all around would be beneficial to everyone who commutes. Any of the traveling done in the morning is a nightmare. Maybe if it is 3 dollars across the board, we could figure out how to add in more trips and be available to all kinds of people. I think it could have the potential for more people who cannot currently commute for work or leisure the opportunity to do so.
564	English	Yes	
565	English	Yes	Public transit is essential and should not cost more than it absolutely has to.

	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
566 567	566	English	Yes	Consistent fares across the board for all mode of sound transit
	567	English	Yes	It would make it more Afro and accessible to those people that heavily rely on public transport to travel to work/school on a day to day basis
	568	English	Yes	Easier when you don't have change and decreases costs for those that are struggling
	569	English	Yes	Awkward when I do pay in cash
	570	English	Yes	Same reason as you initially suggested in this survey. Btw: I just have a "regular" orca card - not monthly - so it just shows there's no connection even between information in the two, very separate, "systems".
	571	English	Yes	So the fee would be the same across the board.
	572	English	Yes	Everyone deserves to ride the bus please lower we need this
	573	English	Yes	It better aligns with the \$3 light rail fare. It's a flat fare so no one needs to carry change around if they're paying cash.
	574	English	Yes	Fare should be the same as link fare
	575	English	Yes	\$3 is an easier amount if someone is paying cash, plus it makes it more consistent throughout the system. Plus I'm in favor of making public transit more affordable and accessible.
	576	English	No	We need more investment in transit. Discounting senior/disability fares are great, but not the average commuter.

	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	577	English	Yes	To help low income people.
	578	English	Yes	I feel like paying almost 4 dollars is a lot and things are already expensive plus nobody really has change any more most just bills
	579	English	Yes	Save Money , Cut Cost and Pay Bills .
	580	English	Yes	If we want more people to use public transit we should make it more affordable and accessible than driving. I would love to see it at \$1 and running every 15 minutes
	581	English	Yes	Lower fare means easier access for more people. A flat fee means less time spent dealing with change.
	582	English	Unsure	A round dollar charge would be easier to pay without change but the extra 25 cents could be useful
	583	English	Yes	I think that public transport should be as affordable as possible as someone without access to a car.
	584	English	Yes	
	585	English	Yes	Transportation should be available to all, especially to those who aren't as fortunate as others. As well as giving everyone an opportunity to use ecological resources rather than be a contributing factor to the climate crisis we are currently facing.
	586	English		
	587	English	Yes	I support to change it to \$3 because as a college student I don't have much

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			money and my only access to transportation is public ones
588	English	Yes	It would be a relief to my finances as everything is just so much more expensive these days.
589	English	Yes	It would be a great help to offset monthly expenses of riders like myself who use Sound Transit to commute to and from work on a daily.
590	English	Yes	
591	English	Yes	Keep it simple with only one rate
592	English	Yes	Fares should be consistent across the whole system.
593	English	Yes	Similar fares makes it easier to budget for trips. More likely to try new routes knowing fares are similar.
594	English	Yes	Cheaper
595	English	Yes	It seems like a fair rate. However, if this reduces services, I would not necessarily support
596	English	No	
597	English	Yes	Because of exact change requirements. If you only have 4\$ you must pay 4\$. Put a change machine in the busses and you can charge whatever you want.
598	English	Yes	Thank you for doing this. I think about this all the time. It is so strange to me to think that the people who rely on public transportation the most are the ones who struggle to afford it. When

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 			2024 Fare Change Engagement Survey – Summa
Response ID		Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare: we think about three dollars it might seem small but remember that a person must take a bus there and home so that is six dollars and that might be the equivalent of half an hour of work. It adds up. That might be the difference in getting a little more during lunch one day.
599	English	Yes	At long as it doesn't significantly impact maintenance or route availability I support streamlining the system
600	English	Yes	Because nobody Carries change these days
601	English	Yes	Pay less
602	English	Unsure	I'd like to know more about how services will perform with a decrease in overall revenue.
603	English	Yes	
604	English	Yes	I support it due to the fact that being \$3, it gives more access to those who fear that the price may increase or who may worry about the cost each time they ride. It would allow more people to access a form of transportation and make for a better eco footprint!
605	English	Yes	It's easy and fair to have one fare across the transportation system
606	English	Unsure	Is it going to mean less money for Sound Transit? I ride an ST Express bus from Everett. My ultimate goal is to have Link Light Rail in Everett. If lowering the fare would delay the

				2024 Fare Change Engagement Survey — Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare: delivery of light rail to Everett, then I would not support that.
	607	English	Yes	I absolutely support this because, as your policy states, you aim "to encourage transit ridership through equitable and simple pricing". If you have the funds to lower the cost barrier that would be a great improvement.
	608	English	Yes	Many riders don't pay for light rail fares! When some riders have seen representatives checking for fare versification, I have noticed that they will depart ride at next stop, and possibly reboard on next train? Doesn't seem fair for those that do pay the required fares!
	609	English	Yes	Easier math for cash purchase ticket from machine.
	610	English	Yes	Consistency
	611	English	Unsure	I think it's a rational thing to do but I'm not sure how it will affect service levels.
	612	English	Yes	I support reducing fare to \$3 to make it more affordable for low-income riders, make it easier and more efficient to pay with cash, make it simpler to manage e-purse funds (a round dollar amount is easier to calculate), and make it easier to remember, as the fare would match the light rail fare.
	613	English	Yes	I support aligning fares to be the same

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	614	English	No	You don't make enough money know to cover the cost and taking that \$.25 off just cost taxpayers more.
	615	English	Yes	It's fair to reduce the price because other buses route charge even less
	616	English	No	Should charge more to help cover costs to operate the system.
	617	English	Yes	A quarter is annoying
	618	English	Yes	Get people off the road, more accessible and affordable for people
	619	English	Unsure	Not a resident
	620	English	Yes	I support this because it's rare that the working class who rely on this kind of transit never get a break on anything price wise.
	621	English	Yes	
	622	English	Yes	I like the flat rate. It's a decrease in fare but not much.
	623	English	Yes	It would be absolutely magical for at least one expense in this world to be cheaper for everyone. Please do this.
	624	English	Yes	To support more people to use the service
	625	English	Yes	It makes fare legibility in the region stronger - and the people who ride it for long periods of time are also paying for it by choosing not to drive - they should be rewarded for not driving.
	626	English	Yes	To ensure that public transportation is affordable for all

	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	627	English	Yes	It will encourage more people to take the bus!
	628	English	Yes	Fares should be lowered, and, ideally, public transit should be free and routes more frequent to remove access barriers and promote environmentally friendly and equitable transportation across our region
	629	English	Yes	The fare should decreased to increase access
	630	English	Yes	Makes using transit simpler and easier
	631	English	Yes	If the fare is the same regardless of distance on light rail, it makes sense the fare should be the same regardless of distance when adding in the bus.
	632	English	Yes	It's hard to find a quarter sometimes if you're paying cash and every penny counts right now
	633	English	Yes	3.25 is too much 3.00 is too much
	634	English	Yes	It will make taking a ST Express bus more affordable, and the fare will match the fare for Link light rail.
	635	English	Yes	Public transit should generally be more affordable for everyone. The people most impacted by the cost of fares are folks who are low income and cannot afford to own and maintain a vehicle for commuting. Connection and accord between pierce and king counties would also financially benefit both counties. Always a fan of lower fares and more frequent / efficient routes!

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	636	English	Yes	Accessibility to people with lower- incomes, and allows for greater inclusivity and usage of ST Express overall.
	637	English	Yes	I believe that fares should be abolished
	638	English	Yes	It will be more affordable. If the month pass can reduce \$5 per month would be great since the housing rent more expensive
	639	English	Yes	The current differential requires me to pay an additional price tier to support \$3.25 on my monthly pass; the money saved going down to the \$3.00 pass currently outweighs the inconvenience of using non-ST Express routes as alternatives.
	640	English	No	We need more transit options and the extra quarter can help with the budget
	641	English	Yes	I think it should be changed to \$3
	642	English	Yes	I support a \$3 fare because it streamlines the payment process, so when you transfer between the express bus and the 1 line as with the 512- Lynnwood, it doesn't charge you an extra 25 cents. It is easier to do the math to know how much to add to the orca card before you head out without that extra 25 cents. And people that pay with cash rarely carry quarters. Lastly, the flat \$3 fare on the lightrail ends up being more expensive than it used to for most trips going out from downtown Seattle, so you can help make up that hike with a 25 cent

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
				decrease on the ST express buses. I would encourage more fare enforcement as well to make up the drop in revenue. Most people don't pay on the link.
	643	English	Yes	The 25 cents is difficult when busses don't give change. Having a flat dollar amount is far superior Realistically this will save me like \$6 a month which isn't huge, but that's still nice to have when every bit counts
	644	English	Yes	Keeps it simple.
	645	English	Yes	I support the cost of transit dropping down a little when everything else seems to be getting more expensive.
	646	English	Yes	It's simpler. It's an even amount. Transferring from ST bus to Link within 2 hours is a \$3 fare. Easy to understand for adults. Hopefully, CT will make their senior/disabled fares be in line with your \$1 fares as well.
	647	English	Yes	I use short rides on ST express to connect to Light Rail in Lynnwood.
	648	English	Yes	Makes public transit more accessible to those with lower incomes
	649	English	Yes	Transportation is a basic necessity that everyone deserves to have. And some people can't afford it. Why do you think they take the bus in the first place?
	650	English	Yes	The cheaper transit is, the more people will use it and the fewer vehicles will be on the roads, improving traffic

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
				congestion and reducing fossil fuel use and air pollution
	651	English	Yes	I like the idea of aligning the fare across all modes of public transportation.
	652	English	Yes	My budget is tight and it would be nice to have a little more flexibility
	653	English	Yes	Makes life easier, and ST's income is not primarily from fares anyway.
	654	English	No	
	655	English	No	I am retiree and supporting all expense for my son studying at UW
	656	English	Yes	Fare reduction is always an equitable choice, and this decision will help improve ease of use (no coins) and allow orca users to transfer without an upcharge (makes these buses more appealing)
	657	English	Yes	Easier for those who don't have a quarter to make 3.25. Some might end up paying 3.08, or 3.15 with their small change
	658	English	Unsure	In theory I support it but am concerned about impacts to farebox recovery and funding for ST.
	659	English	Yes	Makes calculating e-purse simpler, makes fares more affordable.
	660	English	Yes	1) \$3 matches Link's fare 2) \$3.25 is an awkward price for those paying with cash 3) \$3 is already too high for a transit service that isn't premium but

Response IDLanguageDo you support lowering the adult fare on ST Express from \$3.25 to 3.00?Please describe your reasoning for supporting or not supporting a change to a \$3 fare: it's better than \$3.25 4) Transit equity for all661EnglishYesIt makes planning and budgeting much simpler, and then there's no disincentive to hop on an express bus	
for all It makes planning and budgeting much simpler, and then there's no disincentive to hop on an express bus	
661EnglishYessimpler, and then there's no661EnglishYesdisincentive to hop on an express bus	
rather than waiting for a non-express bus if that's the fastest option	
662 English Yes Because its easier to pay for & it keeps the fares affordable. It also eliminates any confusion regarding fares depending on route as every route will have the same fares regardless of distance.	
663 English Yes Exercise For me to keep track of as a rider, as well as also be able to save more money from concurrent trips, especially when having to switch between busses on longer routes.	
664 English Yes	
A universal rate is preferred and a lower rate is obviously appreciated. But I think the \$3 should cover you for all transit for 12-24 hours instead of the current 2-3 hours.	
666 English No fiscal decline of public transit already terrifying	
667 English Unsure For many routes, \$3.00 is more fair and equitable since the routes are now shorter such as route 522. But for the 590/592, ST Express being a lower fare will make Sounder fare an even larger difference. Restore full 10 minute peak service to 590 before this change so	

			2024 Fare Change Engagement Survey — Summar
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			that there is bus capacity when people decide to use the lower fare bus service. Or is Sounder lowering fares soon too? After 26 years of riding experience, no one will ride including myself if a transfer to Link is needed to get from Tacoma Dome Station to Downtown Seattle. Sounder is not an adequate alternative to ST Express for Tacoma Dome Station without a skybridge like Kent and Auburn Stations.
668	English	Yes	Having consistent fares across as many agencies and types of service as possible will really make it easier for riders to know their fare. I am now primarily riding LINK, but have been impacted by numerous mechanical issues where the guidance from ST was to use other options - but the other options have been cancelled. I like the new 515, but would really like to see the number of runs increased. I would use that to get between Lynnwood and downtown Seattle.
669	English	Yes	Even amounts make it easier to pay. Also it's nice when the amounts are the same regardless of what bus or train you get on. Just simplifies things.
670	English	Yes	I still have to pay a Fee. Will help the lower income get around as well
671	English	Yes	Encourage more ridership , less impact on environment
672	English	Yes	

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
673	English	Yes	Make the transit system more equitable.
674	English	Yes	It is very rider-friendly and easier to understand when fares are uniform across all transit options and makes reaching various destinations more straightforward and convenient
675	English	Yes	Make it easier for everyone
676	English	Unsure	I'd keep it at the price if we could get more busses. They're starting to get really crammed, as well as the Sounder train.
677	English	Yes	Makes it easier and in alignment with link makes sense
678	English	Yes	It's nice when things are cheaper, and it makes sense to align all systems on a single flat fare
679	English	Yes	
680	English	Yes	As a Snohomish county resident, when getting off the Link at Lynnwood, I'm faced with the choice of taking the 512 to head north or the 201/202. The 512 costs more than the Link, but the 201/202 cost less, so my transfer is free if I take that route. Actually, I'm not sure what the purpose of the 512 route is since the 201/202 gets to Everett Station only one minute slower while adding a stop at Mariner Park & Ride and continues further north.
681	English	Yes	As a Snohomish county resident, when getting off the Link at Lynnwood, I'm faced with the choice of taking the 512

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			to head north or the 201/202. The 512 costs more than the Link, but the 201/202 cost less, so my transfer is free if I take that route. Actually, I'm not sure what the purpose of the 512 route is since the 201/202 gets to Everett Station only one minute slower while adding a stop at Mariner Park & Ride and continues further north.
682	English	Yes	consistent with light rail
683	English	Yes	consistent with light rail
684	English	Yes	To encourage the community to take public transit
685	English	Yes	If it was a well rounded number, I'd be more likely to use the STX more because the fare would be easier to calculate
686	English	Yes	I personally feel neutral towards this change, primarily because my employer provides orca e-purse subsidies. But I think it makes sense for broader equity for the fare to be equal to the light rail.
687	English	No	I much rather keep the current fare (I find it still affordable) and have all the routes that got cancelled to Seattle downtown be back. 510/515 are way safer and more accessible than taking light rail
688	English	No	
689	English	Yes	

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	690	English	Yes	Fares should be set at one level to encourage ridership within Pierce County.
	691	English	Yes	
	692	English	Unsure	What are the side effects?
	693	English	Unsure	I would need to understand the financial implications for reducing the fare and is it projected to increase ridership?
	694	English	Yes	I support this change because, it allows more opportunity for rides to ride ST Express. Even though the decreased price does not look like a big change, the money removed can add up easily, over time.
	695	English	Yes	Simple and lower cost pricing
	696	English	Unsure	I support the reduction in fare, but not if it results in increased taxes. Free transit for under 18 needs to be funded exclusively through taxation of people who actually have children.
	697	English	Yes	More accessibility to transit to larger population
	698	English	Yes	simpler
	699	English	Yes	To align with light rail fare
	700	English	Yes	
	701	English		
	702	English	Yes	It makes sense to align fares in the ST system

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
703	English	Yes	Changing it to a \$3 can make it more affordable and more accessible!
704	English		
705	English	Yes	
706	English	Yes	I support the \$3 because most people do not carry exact change with them these days, let alone coins. \$3 would be easier for most people to pay than \$3.25 due to the lack of coins. I would be more likely to ride if I did not need to waste 75 cents because I didn't have change.
707	English	Yes	Yes
708	English	No	It makes sense to charge more for express service.
709	English	Yes	I believe the ST Express fare should be \$3 to match the link since outside of getting between neighborhoods of seattle &downtown seattle the 1 line serves as an intercity connector, which means helping large numbers of commuters who would usually travel on I-5 (this is also why any station N of Northgate and S of Tukwila has a P&R). Since this is also what ST Express buses do they should have the same fare.
710	English	Yes	
711	English	No	Riders should pay the burden, not pass it on to other citizens

				2024 Fare Change Engagement Survey – Summa
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
	712	English	Yes	By lowering the fare to \$3 riders won't have to worry about having pocket change on hand
	713	English	Yes	It should be less than \$3. \$3 is unreasonable
	714	English	Yes	While I currently have an employer provided ORCA card, I think public transit should be as affordable as possible, and also for people who pay using cash a removing the \$0.25 from the price makes it easier to have proper change for a fare.
	715	English	Yes	The route I take (512) has been shortened due to the Link extension, I believe the fare should be lowered as a route has been shortened.
	716	English		
	717	English	Yes	This survey is stupid. Why would anyone be against lowering the fare? You don't see anyone else doing a survey before lowering the price of their products.
	718	English	Yes	Dumb question. Everyone supports lower pricing.
	719	English	Yes	Cheaper is better
	720	English	Yes	Cheaper, clearer fares that make it easier to think about trip cost and transfers
	721	English	Yes	
	722	English	Yes	
	723	English	Yes	Who wouldn't like to pay less?

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
724	English	Yes	Standardizing fares to be in parity with Link makes ORCA pass adoption simpler for the public.
725	English	Yes	
726	English	Yes	My annual vehicle tabs
727	English	Yes	It promotes equity and simplicity.
728	English	Yes	Transit should always be cheaper (or free) as long as we don't impact frequency and availability as a result.
729	English	Yes	l am supportive of the change if it makes it easier to administer. Also, it gets closer to my personal belief that public transportation should be free.
730	English	Yes	Consistency between link and other transit.
731	English	Yes	Good to have it match to light rail flat rate price.
732	English	Yes	I want transit ridership to expand, because that leads to more accessible transit and less traffic when I have to drive. Every way we simplify the system makes it that much easier to convince people to try it.
733	English	Yes	Reduce price would be nice because it lowers my monthly cost by \$4 and since I don't own a monthly pass into can easily figure out how much money I can put into my card
734	English	Yes	I think that it would make explaining fares easier, as LINK and ST Express would have the same fares, and King

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			County Metro would also have the same 3\$ fare in Fall 2025 as well.
735	English	Yes	
736	English	Yes	The bus being more expensive than the link doesn't really make sense. Glad to see that they're aligning
737	English	Yes	
738	English	Yes	Convenience to have it at \$3 exactly vs requiring a quarter extra is good. Anything that will allow a dollar to be stretched is welcome. However, I hope this doesn't mean a reduction in routes.
739	English	Yes	If paying with Cash customers don't have to dig for change. Lower fares encourage ridership.
740	English	Yes	
741	English	No	
742	English	Yes	I'm super low income. Love transit. Every bit saved helps my budget. And it opens up transit to more people who are fence sitting about trying transit.
743	English	Yes	Would be in line with recent fare change on the ST light rail and I might opt to take an ST bus vs. King Co. Metro bus for shorter distances. But I think there's a lot of subjectivity here depending on how frequently and how far passengers are traveling, whether it makes much of a difference to someone. But if it would encourage more uptake of transit, that's a good

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			thing. And for many people, every little bit helps.
744	English	Yes	Lower fare
745	English	Yes	Inflation is harming everyone's finances and more people are commuting to work.
746	English		
747	English	Yes	I support it because I feel like paying less is better for the adultsI mean I'm not an adult so I don't know how it will be but still.
748	English	Yes	I support it because I feel like paying less is better for the adultsI mean I'm not an adult so I don't know how it will be but still.
749	English		
750	English	Yes	I would be a le to visit my best friend more often with the lower fare .
751	English	Yes	Paying \$3.25 to ride one stop on ST-522 has been a huge rip-off, ever since they got rid of the zone system. \$3 puts it more in line with King County Metro fare.
752	English	Yes	Simplifying fares would make it more accessible especially for people who do not have orca cards and lowering fares would help increase ridership
753	English	Unsure	Will a decrease in price affect services or improvement of the transit system?
754	English	Yes	So folks who carry cash will have easier time figuring out how much

				2024 Fare Change Engagement Survey — Summ
	Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
				would they pay for a ride. Personally, I'm all for free fare for everyone. But lowering fare is a right direction to this, so that's why i support it
	755	English		
	756	English	Yes	
	757	English	Yes	The charge should be as low as possible to encourage ridership
	758	English	Yes	People paying cash usually only put in \$3.
	759	English	Unsure	If \$3 won't compromise frequency or coverage, all things equal, that's fine. If \$3.25 can restore coverage, i support higher fares.
	760	English	Yes	Honestly, I thought it was \$3 already. But now that I think about it, I have tried to avoid taking Sound Transit to save the 50 cent difference between KC and ST.
	761	English	Yes	Fares that are consistently the same means no surprises. No reason Lynnwood to Seattle should be different from Lynnwood to Bellevue.
	762	English	No	Rising operational costs for the system
	763	English	Yes	

764 English Yes Aligning the fare with Link Light Rail will enable a much more cohesive and seamless transit system. It also helps with simplicity and should prevent confusion.

			2024 Fare Change Engagement Survey — Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
765	English	Yes	Simple and equitable. Easy to budget and allows to prioritize most accessible option of transit.
766	English	Yes	
767	English	Unsure	I imagine this will be easier for non- banked riders paying in cash and would help with equity. However I'm concerned about how this will affect ST's finances and how it will impact their employees. I don't want any drivers or other employees to have their pay cut so I can pay 25¢ less on a ride downtown.
768	English	Yes	If you are paying cash or ORCA e-purse it's saving money!
769	English	Unsure	Lowering the fair .25 doesn't really do much for me to care one way or another
770	English	Yes	lt's even number
771	English	No	The express, regional routes offer a service that the light rail doesn't - they're express. I'm very happy to pay a slight premium to avoid the twenty or so stops between my starting point and my destination. The difference of twenty five cents doesn't make a difference to me when paying cash, I typically struggle more to find dollar bills more than change, and if I'm using an orca card the fair difference is hardly noticed.

2024 Fare Change Engagement Survey — Summary Report

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
772	English	Yes	It would be easier to have a universal fare for everything. Plus it would be cheaper for riders in the long run.
773	English	Yes	Simpler, easier, better.
774	English	Yes	Make sound transit an affordable commute option
775	English	Yes	Makes it easier
776	English	Unsure	
777	English	No	Funds should come from the community it serves. Those who can pay should. Transit is only a free ride for homeless (drug addicts) and dealers. It is not a safe place to ride. It does not serve my community.
778	English	Yes	I ride the 542 every day as a commuter and occasionally ride the 545. Most of the people I see on both buses are commuters. I think it makes sense to charge the same amount for commuters coming from the east side as commuters coming from both north and south of the city, so it makes sense to reduce our price to the same as the light rail flat rate.
779	English	Yes	Most fares are \$3 or lower where me and my roommate live, but I commute to Tacoma for school, and while my campus subsidizes my pass, my roommate's job doesn't fully reimburse her. Sometimes I want to bring her with me to explore Tacoma's environment, and the .25 increase proves to be inconvenient and stressful. I want to

			2024 Fale Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			be able to bring my roommate to places guilt free.
780	English	Yes	Why should it be more expensive than the Link? Makes no sense.
781	English	Yes	Personally public transport shouldn't deviate if at all with regarding to price. Especially the link being 3 dollars regardless of trip length. I just think it should follow it.
782	English	Yes	More affordable transit is better for everyone. I find the Sound Transit routes especially helpful for my commute, and based on the ridership at the times I use it, many others do as well.

783	English	Yes	
784	English	Yes	
785	English	Yes	
786	English	Yes	It's help not carrying extra change
787	English	Yes	It will make it easier for people to ride the bus. As long as it doesn't interfere with drivers or supervisors pay.
788	English	Yes	Gives people a break with all the price increases with living expenses
789	English	Yes	More affordable for all
790	English	Yes	Who wouldn't want a cheaper fare.
791	English	Yes	Streamlining pricing can decrease confusion
792	English	Yes	Cheaper

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
793	English	Yes	Makes it easier to understand for tourists, guests, and those without change.
794	English	Yes	
795	English	Yes	Don't have to think about going on a lower rated transportation.
796	English	Yes	To match the link light rail
797	English	Yes	Would make the commute a bit more affordable for everyone else.
798	English	Yes	Saving money
799	English	Yes	Pricing for everything is getting absurdly expensive, a bit of savings for people would always help
800	English	Yes	Helps customers save on cost.
801	English	Yes	That's a rhetorical question. Why would anyone support not lowering a personal expense after record inflation period?
802	English	Yes	It's time to lower the cost of life
803	English	Yes	If the Link Light rail has a flat rate, it only makes sense for the ST Express buses to match it so riders are encouraged to use these modes interchangeably and so riders in communities overlooked or underserved by the Link service are not penalized.
804	English	Yes	Flat fare - more likely for other passengers to pay for it, rather than fight with the driver and delaying other passengers.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
805	English	Yes	N/A
806	English	Yes	Easier to provide exact change and fill up your orca card with the correct amount of funds.
807	English	Yes	It makes it more affordable to be able to commute to work especially when living in an area with no light rail.
808	English		
809	English	Yes	Making transit fees more economical for the average person cannot but help the cause of public transit generally.
810	English	Yes	Mandates on being in the office are increasing.
811	English	Yes	A \$3 fare could make public transportation more affordable for a broader range of people, including low- income riders, students, and families, potentially increasing access to essential services, jobs, and education.
812	English	Yes	Lower cost helps to partially offset other living costs that keeps on rising.
813	English	No	\$3.25 seems reasonable to me. If we reduce prices the cost loss would need to come from somewhere else and transit needs as much money as they can get
814	English	Yes	Everyone wants to save money.
815	English	Yes	I think economically it makes more sense for riders who ride it constantly. It would save me 15 dollars a month

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			which I could definitely use towards other bills
816	English	Yes	It makes it easier for monthly rides to have money to the exact same amount for all sound transit transportation.
817	English	Yes	It is easier to carry three bucks as opposed to three dollars and a quarter. It might make the lines go smoothly too.
818	English	Yes	makes sense to have the fare at \$3 flat
819	English	Yes	It is easier to carry three bucks as opposed to three dollars and a quarter. It might make the lines go smoothly too.
820	English	Yes	\$3 flat fare across all transit systems (link, bus, streetcar, etc) makes sense and eliminates confusion. also since it's \$3 flat for link no matter the distance travelled i think it all evens out in terms of money that sound transit makes
821	English	Yes	
822	English	Yes	Simplifying fares makes transit more appealing and accessible
823	English	Yes	I use ORCA Lift, so my fare is already lower. I'd like everyone else to have more affordable transit options, as well.
824	English	Yes	Because 3.25 is expensive for those who has minimum wages. Only few people has medium wages.

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
825	English	Yes	It's good for customer to keep use bus for transportation, compared to the new link.
826	English	Yes	Everything is too expensive. Used to be 1.75 when I was in school. Same bus lines same drivers different passengers should be cheaper
827	English	Unsure	
828	English	Yes	
829	English	Yes	I use it a lot and would appreciate the discount
830	English	Yes	Easier fare to remember and cheaper per trip
831	English	Yes	Having a flat \$3 rate makes it more cheaper and affordable for those who use public transit. It's also a lot easier to only have \$3 instead of having to find that extra 25 cents that people don't usually carry all the time. Overall a good quality of life change.
832	English	Yes	As my company pays only \$30 per month so this is not at all enoughas for me i ride this bus every ups n down n in a day it charge me around \$6.50.so me as being middle class its quite expensiveAs compare to other bus king metro.so if can please reduce 3. Or more then that.
833	English	Yes	St bus fare is too expensiveso we don't have time to change two three bus to reach to my work place so I prefer to ride in st bus everydayso pls we request to lower the bus fare

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 			2024 Fale Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
834	English	Yes	Consistency thru out system
835	English	Yes	As a government entity aimed towards providing an essential service to those who, largely, cannot transport themselves effectively at will it is your duty to ensure that your services are available to those who are in need. We trust the government with our tax dollars to use them wisely and in a way that is, ideally, beneficial to the governed. If it were up to me I would simply make public transit free to the public as it seems a little unfair that the state itself taxes me and then asks me to pay for government assistance of any kind including public accessibility options such as transit.
836	English	Yes	It would make it easier and faster for people to pay with cash, and would help people who use the e purse to get a few more rides in for their money.
837	English	Yes	
838	English	Yes	3.25 Is expensive and adds up, even \$3 is a lot but a step in the right direction,
839	English	Yes	I think making the fees more universal would increase rider satisfaction.
840	English	Yes	It is more streamlined as a system, and ultimately a better value for me personally.
841	English	Yes	Keeping things aligned with Link.
842	English	Yes	I fully support Sound Transit's proposal to change the ST Express full adult fare from \$3.25 to \$3. When I ride the ST

			2024 Fare Change Engagement Survey – Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare: Express bus, I often pay my fare in cash. I dislike carrying coins, so changing to a flat \$3 fare would simplify fare payment. I believe this would also result in increased ridership.
843	English	Yes	As long as it would not reduce service or wages for workers I support this.
844	English	Yes	I think that 25 cent less is a great thing people would like to save wherever they can and it matters if it's. Less than quarter that is a great idea.
845	English	Yes	Nice for it to be equal all throughout to match the link fare
846	English	Yes	Daily commuter
847	English	Yes	l support fare reduction. Reduced cost for commuting everyday to work and back.
848	English	Yes	It would definitely benefit many people who regularly use the transit.
849	English	Yes	Easier and more accessible. Less hassle.
850	English	Yes	It will make it more affordable for riders, and the more access to public transit the better! The more access, the more use, the more money. Thank you for all you do for the city!
851	English	Yes	Less is better
852	English	Yes	affordable transportation is important to my expenses.

 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
853	English	Yes	Having fares be the same across the system would be less confusing. I recently bought a monthly ORCA pass for the first time and it asked me what fare I usually pay. There were like 20 options and trying to figure out what to choose was very annoying.
854	English	Yes	Round off to the nearest dollar works well, especially when compared with the bus fare
855	English	Yes	l can save money.
856	English		
857	English	Yes	
858	English	Yes	In the event cash is required to pay a fare, bills are easier to deal with that coins for exact fare.
859	English	Yes	Same fee for all transports would simplify things. Lower price incentives people to use bus to light rail instead of driving to light rail
860	English	Yes	I am really dependent on bus and train transportation to commute daily. If the prices drop that will be very helpful for us especially like me as an international student. We can save a lot even though if it's just like a quarter or dime.
861	English	Unsure	Since my employer pays for my Orca card, I'm just not sensitive to its price. Same for my wife and her employer. Meanwhile my twins, age 14, ride for free when they need to, which isn't that often.

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 			2024 Fare Change Engagement Survey — Summa
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
862	English	Yes	l know a driver. Nobody pays the quarter.
863	English	Yes	That could increasing the frequency of people raiding the public transportation
864	English	Yes	It's cheaper. Even 25cents adds up for the number times I rider per month.
865	English	Yes	
866	English	Yes	I've seen so many people getting on to the busses where more passengers haven't paid anything. Where
867	English	No	Here is a thought: collect the current fare from all riders. Kids should learn responsibility and pay for their rides too. Those kids from dysfunctional families should get a break though.
868	English	Yes	It's more consistent with the Link fare
869	English	Yes	Uniform pricing is a driver for rider acceptance of the system efficiency.
870	English	Yes	Anything that increases ridership & ease of transportation is a plus!
871	English	Yes	because I am using the public transportation every day, especially ST transit from Everett to Bellevue. I would prefer the ST express will decrease the price so that help me save more money for my basic needs.
872	English	Yes	Common fare
873	English		

			2024 Fare Change Engagement Survey – Summa
 Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
874	English	Yes	Making public transportation accessible to all is important.
875	English	Yes	Everything else is so expensive, any kind of decrease to save the average citizen any money I support.
876	English	Yes	I ride ST to commute to work and my employer does not reimburse for transportation, so it is important to me to reduce my commuter costs
877	English	Yes	Driver already stops me from putting in 4 bills due to no change made
878	English	Yes	This would bring the ST transit bus fare in alignment with the ST train fare. It'll streamline transit service for everyone. Everyone will benefit especially those customers in a small budget. That \$0.25 could make a difference
879	English	Yes	streamline fare
880	English	Unsure	Don't have information on how it will affect the overall ST budget.
881	English	Yes	
882	English	Yes	Moving everything to the same flat rate simplifies payment and makes navigating transit so much easier, especially for people new to the system or visiting from out of town. Plus knocking off 25 cents is a nice bit of a discount.
883	English	Yes	A flat fare to better align with Link Light Rail fares would simplify things. I am a mobility coordinator, and I do education and outreach to inform community members about transit

			,
Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			options. Anything to simplify fares would be an improvement
884	English	Yes	
885	English	Yes	it is too expensive for adults, especially seniors
886	English	Yes	I support reducing fare and making public transit more accessible to everyone in our community
887	English	Yes	New employer does not offer orca card so the 3-6 times a year I ride bus pay cash. Even amount is easy to remember.
888	English	Yes	Seems to make sense administratively as well as every penny counts these days!
889	English	Yes	Lower my commute cost
890	Chinese	Yes	
891	Chinese	Yes	
892	Chinese	Yes	
893	Chinese	Not Sure	I prefer higher frequencies service on route 535, even it means rising fares. People will be encouraged not to drive if the express bus comes more frequent and reliable.
894	Korean	Yes	It's nice that my transportation costs have decreased.
895	Korean	No	I don't think the transportation expenses matter. Service improvements should be desperately needed to ensure buses arrive on time and there are no-shows. I've been on

Response ID	Language	Do you support lowering the adult fare on ST Express from \$3.25 to 3.00?	Please describe your reasoning for supporting or not supporting a change to a \$3 fare:
			the bus for about 20 years, it doesn't come often and I skip it and then no one is responsible for it, and too many times the bus isn't coming. It's a very serious condition. Even if the transportation expenses go up, the service should be done completely.
896	Russian	Yes	This would be much better since the fare will be unified with Light Rail and there will be no need to overpay
897	Spanish	Yes	It's better to have a flat rate to pay
898	Spanish	Yes	